November 12, 2004



Securities and Exchange Commission Division of Corporation Finance Office of International Corporate Finance 450 Fifth Street, N.W. Washington D.C. 20549

Dear Sirs:

RE: Great-West Lifeco Inc. Exemption Number 82-34728



Pursuant to Rule 12g3-2(b) exemption of Great-West Lifeco Inc. in the United States, attached please find the following documents that were approved by the Board of Directors at their meetings held October 28, 2004:

- Interim Comparative Financial Statements (unaudited) for the period ending September 30, 2004:
- Interim MD&A for the period ending September 30, 2004;
- Press Release dated October 28, 2004 announcing the second quarter results;

Sincerely,

Laurie Speers

Associate Corporate Secretary

PROCESSED

NOV 24 2004

100 Osborne Street North Winnipeg, Canada R3C 3A5 204-946-1190





# QUARTERLY REPORT

9 MONTHS RESULTS
January 1 to September 30, 2004

# **Quarterly Report to Shareholders**

- 1 Letter to Shareholders
- 4 Consolidated Financial Statements
- 5 Summary of consolidated operations
- 6 Consolidated balance sheet
- 7 Consolidated statement of surplus
- 8 Consolidated statement of cash flows
- 9 Notes to the consolidated financial statements
- 22 Management's Discussion & Analysis
  - 22 Lifeco Consolidated
  - 35 Operating Results Canada
  - 43 Operating Results Europe
  - 48 Operating Results United States
  - 55 Lifeco Corporate

Copies of this report are available at www.greatwestlifeco.com or by contacting the Secretary's Department at (204) 946-8366.

#### Forward-Looking Information

This report may contain forward-looking statements about the Company, including its business operations, strategy and expected financial performance and condition. Forward-looking statements include statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "expects," "anticipates," "intends," "plans," "believes," "estimates" or negative versions thereof and similar expressions. In addition, any statement that may be made concerning future financial performance (including revenues, earnings or growth rates), ongoing business strategies or prospects, and possible future Company action, is also a forward-looking statement.

Forward-looking statements are based on current expectations and projections about future events and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the insurance industry generally. They are not guarantees of future performance, and actual events and results could differ materially from those expressed or implied by forward-looking statements made by the Company due to, but not limited to, important factors such as general economic, political and market factors in North America and internationally, interest and foreign exchange rates, global equity and capital markets, business competition, technological change, changes in government regulations, unexpected judicial or regulatory proceedings, catastrophic events, and the Company's ability to complete strategic transactions and integrate acquisitions.

The reader is cautioned that the foregoing list of important factors is not exhaustive. The reader is also cautioned to consider these and other factors carefully and not place undue reliance on forward-looking statements.

#### **Non-GAAP Financial Measures**

This report may also contain non-GAAP financial measures. Terms by which non-GAAP financial measures are identified include but are not limited to "adjusted net income", "earnings before restructuring costs", "net income before restructuring costs" and other similar expressions. Non-GAAP financial measures are used to provide management and investors with additional measures of performance. However, non-GAAP financial measures do not have standard meanings prescribed by GAAP and are not directly comparable to similar measures used by other companies. Please refer to the appropriate reconciliations of these non-GAAP financial measures to measures prescribed by GAAP.

Great-West Life and key design are trademarks of The Great-West Life Assurance Company. London Life and Freedom 55 Financial are trademarks of London Life Assurance Company. Canada Life and design are trademarks of The Canada Life Assurance Company.



# Quarterly Report January 1 to September 30, 2004

#### TO THE SHAREHOLDERS

The interim unaudited consolidated financial statements including notes at September 30, 2004 were approved by the Board of Directors at a meeting held today in Winnipeg.

Great-West Lifeco Inc. (Lifeco) has reported net income attributable to common shareholders, excluding restructuring charges related to the acquisition of Canada Life Financial Corporation (CLFC), of \$417 million for the three months ended September 30, 2004, compared to \$336 million reported a year ago, an increase of 24%. On a per share basis, reflecting the third quarter subdivision of Lifeco common shares, this represents \$0.47 per common share for the third quarter of 2004, an increase of 21%, compared to a year ago. Net income, after restructuring costs, attributable to common shareholders for the quarter was \$414 million.

For the nine months ended September 30, 2004, net income attributable to common shareholders, excluding restructuring charges, was \$1,207 million, an increase of 42% compared to \$850 million for 2003, or \$1.35 per common share, an increase of 24% compared to \$1.09 per common share for 2003. Net income, after restructuring costs, attributable to common shareholders was \$1,191 million.

Lifeco experienced solid growth overall in the third quarter, with strong operating results in all major business segments and significant growth in net income attributable to common shareholders.

## Highlights

- For the third quarter of 2004, common shareholder net income, excluding restructuring charges, increased 24% compared to the third quarter of 2003.
- Return on common shareholders' equity, excluding restructuring costs, was 20.3% for the twelve months ended September 30, 2004.
- Earnings per common share, for the third quarter of 2004, excluding restructuring charges, increased 21% compared to a year ago.
- Assets under administration at September 30, 2004 totalled \$162.3 billion, up \$3.1 billion from December 31, 2003 levels.
- Quarterly dividends declared were 18.125¢ per common share payable December 31, 2004. Dividends paid on common shares for the first nine months of 2004 were 21% higher than a year ago.

Consolidated net earnings for Lifeco are the net operating earnings of The Great-West Life Assurance Company (Great-West Life), Canada Life Financial Corporation (CLFC), London Life Insurance Company (London Life) and Great-West Life & Annuity Insurance Company (GWL&A), together with Lifeco's corporate results.



The results for 2004 include the effects of the Canada Life Financial Corporation (CLFC) acquisition, which closed on July 10, 2003. The comparative figures for 2003 do not include the results of CLFC for the period January 1 to July 9, 2003.

#### **CANADA**

Consolidated net earnings of the Canadian segment of Lifeco attributable to common shareholders for the third quarter of 2004 increased 17% to \$168 million from \$144 million a year ago. For the nine months ended September 30, 2004, earnings were up 34% to \$496 million, compared to \$371 million at September 30, 2003.

Total premiums and deposits for the nine months ended September 30, 2004 were \$11.3 billion, an increase of \$4.3 billion over 2003. Fee income for the period increased \$145 million.

In addition to the inclusion of CLFC business for all of 2004, results reflect strong operating earnings for Great-West, London Life and Canada Life, including significant increases in segregated funds deposits and growth in assets.

Total assets under administration at September 30, 2004 were \$81.6 billion, up \$5.3 billion from December 31, 2003 levels, with increases in general funds of \$2.0 billion and in segregated funds of \$3.3 billion.

#### **EUROPE**

Consolidated net earnings of the European segment of Lifeco attributable to common shareholders for the third quarter of 2004 were \$92 million, up from \$35 million a year ago. For the nine months ended September 30, 2004, earnings were \$245 million, compared to \$58 million at September 30, 2003.

Total premiums and deposits for the nine months ended September 30, 2004 were \$6.6 billion, an increase of \$3.0 billion over 2003. Fee income for the nine months ended September 30, 2004 was \$268 million.

The changes are almost entirely due to the inclusion of CLFC results for all of 2004.

Total assets under administration at September 30, 2004 were \$35.3 billion, essentially unchanged from December 31, 2003 levels, with increases in general funds of \$1.4 billion and in segregated funds of \$0.9 billion.



#### **UNITED STATES**

Consolidated net earnings of the United States segment of Lifeco attributable to common shareholders for the third quarter of 2004 were \$157 million down slightly from \$163 million a year ago. For the nine months ended September 30, 2004, earnings were \$470 million, compared to \$427 million at September 30, 2003.

Total premiums and deposits for the nine months ended September 30, 2004 were US \$5.9 billion, a decrease of US \$596 million from 2003. Premiums and deposits for Healthcare continue to reflect the impact of reinsurance transactions undertaken in 2003 and 2004, related to the acquisition of Canada Life. Premiums and deposits for Financial Services retirement products increased over 2003.

Fee income for the nine months ended September 30, 2004 was US \$674 million, an increase of US \$41 million compared to a year ago.

Total assets under administration at US \$36.0 billion at September 30, 2004 were relatively unchanged from December 31, 2003 levels.

#### **CORPORATE**

Corporate net earnings results for Lifeco, attributable to common shareholders, were a net charge of \$3 million for the third quarter of 2004, and a net charge of \$20 million for the nine months ended September 30, 2004. These results are comprised of restructuring costs related to the CLFC acquisition and U.S. withholding tax incurred by Lifeco in the course of receiving dividends from U.S. subsidiaries.

#### **QUARTERLY DIVIDENDS**

At its meeting today, the Board of Directors approved a quarterly dividend of \$0.18125 per share on the common shares of the Company payable December 31, 2004 to shareholders of record at the close of business December 3, 2004.

In addition, the Directors approved quarterly dividends on:

- Series D First Preferred Shares \$0.293750 per share:
- Series E First Preferred Shares \$0.30 per share;
- Series F First Preferred Shares \$0.36875 per share; and
- Initial dividend on Series G First Preferred Shares \$0.38466 per share payable December 31, 2004 to shareholders of record at the close of business December 3, 2004.

Raymond L. McFeetors

Co-President and Chief Executive Officer

William T. McCallum

work Callum

Co-President and Chief Executive Officer

October 28, 2004



# FINANCIAL HIGHLIGHTS (unaudited)

(in \$ millions, except per share amounts)

	For the three months ended September 30						For the i		e month: ember 3	
		2004		2003	% Change		2004		2003	% Change
Premiums:										
Life insurance, guaranteed annuities and insured health products	\$	3,087	\$	3.064	1%	\$	10.438	\$	8,682	20%
Self-funded premium equivalents (ASO contracts) (1)	•	2,015	•	2,065	-2%	•	6,069	•	6,286	-3%
Segregated funds deposits: (1)		•		•			•		,	
Individual products		1,146		984	16%		4,124		1,841	124%
Group products		1,045		1,048	-%		5,131		3,023	70%
Total premiums and deposits		7,293		7,161	2%		25,762		19,832	30%
Bulk reinsurance - initial ceded premiums (2)		-		(5,429)					(5,429)	
Net premiums and deposits	_	7,293		1,732	· · · · · · · · · · · · · · · · · · ·		25,762		14,403	
Fee and other income		555		498	11%		1,674		1,330	26%
Paid or credited to policyholders (2)		3,387		(2,059)			11,489		4,222	172%
Net income attributable to:		0,00.		(2,000)	20.70		,		,,	,
Preferred shareholders		15		15			43		27	59%
Common shareholders before restructuring costs (3)		417		336	24%		1,207		850	42%
Restructuring costs after tax (3)		3		12			16		12	
Common shareholders		414		324	28%		1,191		838	42%
Per Common Share (4)										
Basic earnings before restructuring costs (3)	\$	0.468	\$	0.386	21%	\$		\$	1.088	24%
Restructuring costs after tax (3)		0.002		0.016	-88%		0.017		0.016	6%
Basic earnings after restructuring costs	_	0.466		0.370	26%		1.335		1.072	25%
Dividends paid	0	.18125	(	0.14625	24%		0.50375		0.41625	21%
Book value							8.99		8.25	9%
Return on common shareholders' equity (12 months):										
Net income before restructuring costs (3)							20.3%		21.6%	
Net income							20.1%		21.4%	
At September 30					<u>-</u>					
Total assets						\$		\$	,	-2%
Segregated funds assets (1)							65,594		58,295	13%
Total assets under administration						\$	162,299	\$	157,378	3%
							0.400	•	0.510	4.40/

(1) Segregated funds deposits and self-funded premium equivalents (ASO contracts) The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds or the claims payments related to administrative services only (ASO) Group health contracts. However, the Company does earn fee and other income related to these contracts. Both segregated fund and ASO contracts are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.

\$

8.518

11%

Capital stock and surplus

- (2) During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed by The Great-West Life Assurance Company (Great-West) and Great-West Life & Annuity Insurance Company (GWL&A) with third parties. Premiums related to the initial cession of in force policy liabilities were \$5,429.
- Following the acquisition of CLFC by the Company, a plan was developed to restructure and exit selected operations of CLFC (see note 2 in the Company's interim financial statements). The costs include approximately \$350 that was recognized as part of the purchase equation of CLFC, and \$98 to be charged to income as it is incurred. Net income, basic earnings per common share and return on common shareholders' equity are presented before restructuring as a measure of earnings performance, excluding restructuring charges related to the acquisition of CLFC, and incurred during the period.
- Per Common Share computations have been adjusted to reflect the two-for-one subdivision of the Company's common shares effective October 6, 2004 (see note 13 in the Company's interim financial statements).



# **SUMMARY OF CONSOLIDATED OPERATIONS** (unaudited)

(in \$ millions, except per share amounts)

	For the three months ended September 30					For the nine months ended September 30				
		2004		2003		2004		2003		
Income										
Premium income	\$	3,087	\$	3,064	\$	10,438	\$	8,682		
Bulk reinsurance - initial ceded premiums		-		(5,429)		-		(5,429)		
		3,087		(2,365)		10,438		3,253		
Net investment income		1,272		1,316		3,921		3,167		
Fee and other income		555		498		1,674		1,330		
		4,914		(551)		16,033		7,750		
Benefits and Expenses										
Paid or credited to policyholders and beneficiaries										
including policyholder dividends and experience refunds		3,387		(2,059)		11,489		4,222		
Commissions		297		288		902		621		
Operating expenses		543		607		1,699		1,439		
Restructuring costs (note 2)		8		21		26		21		
Premium taxes		75		53		190		115		
Amortization of finite life intangible assets (note 3)		7		_		14		-		
Distribution on capital trust securities (note 5)		8		10		22		19		
Net income before income taxes		589		529		1,691		1,313		
Income taxes - current		171		230		375		474		
- future		(30)		(75)		33		(98)		
Net income before non-controlling interests		448		374		1,283		937		
Non-controlling interests (note 5)		19		35		49		72		
Net income	\$	429	\$	339	\$	1,234	\$	865		
Earnings per common share (note 10)										
Basic	\$	0.466	\$	0.370	\$	1.335	\$	1.072		
Diluted	\$	0.462	\$	0.366	\$	1.323	\$	1.061		
Summary of Net Income										
Preferred shareholder dividends	\$	15	\$	15	\$	43	\$	27		
Net income - common shareholders		414		324		1,191		838		
Net income	\$	429	\$	339	\$	1,234	\$	865		
Average number of shares outstanding - basic (note 10) Average number of shares outstanding - diluted (note 10)						92,383,806		31,657,210 39,475,204		



# **CONSOLIDATED BALANCE SHEET** (unaudited) (in \$ millions)

	Sept	ember 30, 2004	Dec	ember 31, 2003	September 30, 2003		
Assets	<del></del>						
Bonds	\$	55,691	\$	54,208	\$	54,721	
Mortgage loans	·	14,803		15,088	·	15,091	
Stocks		3,343		3,199		3,019	
Real estate		1,581		1,594		1,649	
Loans to policyholders		6,628		6,566		6,605	
Cash and certificates of deposit		2,269		2,461		3,458	
Funds withheld by ceding insurers		2,283		4,142		4,655	
Premiums in course of collection		424		448		560	
Interest due and accrued		910		882		945	
Future income taxes		396		482		312	
Goodwill (note 3(a))		5,328		5,265		4,934	
Intangible assets (note 3(b))		1,508		1,398		1,424	
Other assets		1,541	*****	1,718		1,710	
Total assets	\$	96,705	\$	97,451	\$	99,083	
Liabilities							
Policy liabilities							
Actuarial liabilities	\$	66,411	\$	66,999	\$	68,137	
Provision for claims		1,002		1,092		1,126	
Provision for policyholder dividends		553		544		597	
Provision for experience rating refunds		668		840		946	
Policyholder funds		2,094		2,023		2,138	
		70,728		71,498		72,944	
Commercial paper and other loans (note 4)		2,110		2,576		2,999	
Current income taxes		504		619		600	
Funds held under reinsurance contracts		4,233		4,655		4,735	
Future income taxes		75		-		-	
Other liabilities		4,106		4,355		3,614	
Repurchase agreements		720		503		909	
Net deferred gains on portfolio investments sold		2,230		2,237		2,221	
		84,706		86,443		88,022	
Non-controlling interests (note 5)		2,561		2,418		2,543	
Capital Stock and Surplus							
Capital stock (note 6)		6,077		5,783		5,798	
Surplus		3,664		2,993		2,817	
Provision for unrealized gain (loss) on translation		(***)		// 00		(A=)	
of net investment in foreign operations		(303)		(186)		(97)	
		9,438		8,590		8,518	
Liabilities, capital stock and surplus	\$	96,705	\$	97,451	\$	99,083	



# **CONSOLIDATED STATEMENT OF SURPLUS** (unaudited)

(in \$ millions)

	or the nir	
	 2004	 2003
Balance, beginning of year	\$ 2,993	\$ 2,382
Net income	1,234	865
Change in accounting policy (note 1(b))	(4)	-
Contributed surplus - Stock option expense Change in accounting policy (note 1(b)) Current year expense (note 7)	5 6	-
Repatriation of Canada Life seed capital from participating policyholder account (note 5 (b))	21	-
Share issue costs - preferred shares	(6)	-
Redemption premium - preferred shares	-	(2)
Common share cancellation excess	(92)	(72)
Dividends to shareholders Preferred shareholders Common shareholders	(43) (450)	 (27) (329)
Balance, end of period	\$ 3,664	\$ 2,817



# CONSOLIDATED STATEMENT OF CASH FLOWS (unaudited) (in \$ millions)

•	F	or the thr	ee mo	nths	For the nine months					
4	е	nded Sep	temb	er 30		ended Sep	temb	er 30		
	2	004		2003		2004		2003		
Operations										
Net income	\$	429	\$	339	\$	1,234	\$	865		
Adjustments for non-cash items:										
Change in policy liabilities		(1,507)		(3,685)		173		(3,756)		
Change in funds withheld by ceding insurers		1,589		(38)		1,859		131		
Change in funds held under reinsurance contracts		-		4,735		•		4,735		
Change in current income taxes payable		105		88		(113)		145		
Future income tax expense		(30)		(75)		33		(98)		
Other		164		(309)		(612)		266		
Cash flows from operations		750		1,055		2,574		2,288		
Financing Activities										
Issue of common shares		3		1,025		18		1,033		
Issue of preferred shares		300		•		300		-		
Purchased and cancelled common shares		(29)		(33)		(117)		(86)		
Redemption of preferred shares		. ,		(102)		•		(102)		
Issue of debentures		-		-		-		`600 <sup>°</sup>		
Repayment of commercial paper and other loans		(2)		986		(4)		983		
Partial repayment of five year term facility (note 4)		(250)				(450)		-		
Share issue costs		(5)		-		(5)		_		
Debenture issue costs		•		-		•		(6)		
Dividends paid		(177)		(146)		(493)		(356)		
·		(160)		1,730		(751)		2,066		
Investment Activities										
Bond sales and maturities		7,454		11,852		27,657		26,688		
Mortgage loan repayments		599		676		1,700		1,317		
Stock sales		294		264		944		560		
Real estate sales		9		290		64		466		
Change in loans to policyholders		27		(381)		(165)		(454)		
Change in repurchase agreements		154		663		257		466		
Reinsurance transactions		3		-		(433)		-		
Investment in Canada Life Financial Corporation		-		(1,862)		-		(1,862)		
Investment in subsidiaries				170		•		170		
Investment in bonds		(8,279)		(10,993)		(29,449)		(27,419)		
Investment in mortgage loans		(590)		(1,023)		(1,405)		(1,329)		
Investment in stocks		(308)		(158)		(1,098)		(372)		
Investment in real estate		(20)		(20)		(87)		(39)		
		(657)		(522)		(2,015)		(1,808)		
Increase (decrease) in cash and certificates of deposit		(67)		2,263		(192)		2,546		
Cash and certificates of deposit, beginning of period		2,336		1,195		2,461		912		
Cash and certificates of deposit, end of period	\$	2,269	\$	3,458	\$	2,269	\$	3,458		



# Notes to Interim Consolidated Financial Statements (unaudited)

(in \$ millions, except per share amounts)

### 1. Basis of Presentation and Summary of Accounting Policies

(a) The interim unaudited consolidated financial statements of Great-West Lifeco Inc. (Lifeco or the Company) at September 30, 2004 have been prepared in accordance with Canadian generally accepted accounting principles, using the same accounting policies and methods of computation followed in the consolidated financial statements for the year ended December 31, 2003, except as noted below. These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto in the Company's annual report dated December 31, 2003.

## (b) New Accounting Requirements for 2004

Stock Based Compensation

Effective January 1, 2004, the Canadian Institute of Chartered Accountants (CICA) Handbook Section 3870 Stock-Based Compensation and Other Stock-Based Payments was amended to require expense treatment of all stock based compensation and payments at grant date for options granted beginning on or after January 1, 2002. This change in accounting policy has been applied retroactively without restatement of prior years' financial statements and, results in a charge of \$4 to shareholders' surplus, a charge of \$1 to non-controlling interests and an increase in contributed surplus of \$5.

Interim Financial Statements

Effective June 30, 2004, the CICA Handbook Section 1751 Interim Financial Statements was amended to require disclosure of the total benefit cost for employee future benefits. This change in accounting policy has been applied prospectively (see note 9).

(c) Certain of 2003 amounts presented for comparative purposes have been reclassified to conform to the presentation adopted in the current year.

#### 2. Restructuring Costs

Following the acquisition of Canada Life Financial Corporation (CLFC) on July 10, 2003, the Company developed a plan to restructure and integrate the operations of CLFC with its wholly owned subsidiaries The Great-West Life Assurance Company (Great-West), London Life Insurance Company (London Life) and Great-West Life & Annuity Insurance Company (GWL&A). Costs are expected to be incurred as a result and consist primarily of exit and consolidation activities involving operations, facilities, systems and compensation costs. These costs are included in the Summary of Consolidated Operations in the line restructuring costs and included in the Corporate segment (note 12).

Significant administrative activities performed by CLFC prior to July 10, 2003 are being exited, restructured and integrated with the activities performed by Great-West, London Life and GWL&A. In Canada, selected administrative functions, facilities and systems are being restructured and integrated with Great-West and London Life functions. These activities are expected to be substantially completed by the end of 2005. In Europe, selected administrative functions, facilities and systems are being restructured and non-strategic international operations and locations are being exited. These activities are expected to be substantially completed by the end of 2005. In the United States, selected administrative functions, facilities and systems are being restructured and integrated with GWL&A functions. These activities are expected to be substantially completed by the end of 2004.



Expected total restructuring costs were revised during the second quarter of 2004 from \$497 to \$448. The revised expected total restructuring costs primarily reflect lower compensation costs being incurred. The costs include approximately \$350 that was recognized as part of the finalization of the allocation of the purchase equation of CLFC, a reduction of \$62 from December 31, 2003 estimate of \$412. Costs of approximately \$98 are expected to be charged to income as incurred, an increase of \$13 from December 31, 2003 estimate of \$85.

The following details the amount and status of restructuring and exit program costs for the period ended September 30, 2004:

	Exp	ected	Am			amounts	В	alance		
	tota	costs	utilize	d - 2003	utilize	d - 2004	ut	ilized	Septem	ber 30, 2004
Eliminating duplicate systems	\$	128	\$	13	\$	41	\$	54	\$	74
Exiting and consolidating operations		115		28		40		68		47
Compensation costs		205		84		76		160		45
	\$	448	\$	125	\$	157	\$	282	\$	166
Accrued on acquisition	\$	350	\$	94	\$	131	\$	225	\$	125
Expense as incurred	_	98		31_		26		_57_		41
	\$	448	\$	125	\$	157	\$	282	\$	166
Canada	\$	356	\$	95	\$	127	\$	222	\$	134
Europe		47		13		11		24		23
United States		45		17		19		36		9
	\$	448	\$	125	\$	157	\$	282	\$	166

# 3. Goodwill and Intangible Assets

(a) Carrying value of goodwill and changes in carrying value of goodwill for the nine months ended September 30 are as follows:

	2004	 2003
Balance, beginning of year	\$ 5,265	\$ 1,158
Acquisition of subsidiary	-	3
CLFC acquisition	-	3,783
Changes in allocation of purchase price of CLFC	66	-
Changes in foreign exchange rates	(3)	 (10)
Balance, end of period	\$ 5,328	\$ 4,934

The change in the allocation of the purchase price of CLFC consists of decreases in the values of invested and other assets acquired of \$91, increases in the value of intangible assets of \$127, increases in the value of policy liabilities assumed of \$164 and decreases in the value of other liabilities assumed of \$62.

The Company has finalized its accounting for the CLFC acquisition. The Company will finalize the allocation of goodwill to the Company's major reportable segments during the fourth quarter of 2004.



**(b)** Carrying value of intangible assets and changes in carrying value of intangible assets for the nine months ended September 30 are as follows:

	2004	2	2003
Balance, beginning of year	\$ 1,398	\$	529
CLFC acquisition	-		895
Changes in allocation of purchase price of CLFC	127		-
Amortization of finite life intangible assets	(14)		-
Changes in foreign exchange rates	(3)		-
Balance, end of period	\$ 1,508	\$	1,424

During 2004, as part of the revision of the allocation of the purchase price of CLFC the Company identified \$127 of additional finite life intangible assets relating to distribution channels of CLFC. These finite life intangible assets are amortized on a straight-line basis over a period not exceeding 30 years.



# 4. Commercial Paper and Other Loans

Commercial paper and other loans consist of the following:

	Sep	tember 30, 2004	ember 31, 2003	•	ember 30, 2003
Short Term					
Commercial paper and other short term borrowings with interest rates from 1.7% to 2.0% (1.1% to 1.2% in 2003)  Revolving credit in respect of reinsurance business with interest rates	\$	122	\$ 124	\$	135
from 1.8% to 2.5% maturing within one year (1.3% to 2.6% in 2003)		22	29		33
One year bank facility at rates of 3.2% to 5.0%		-	 -		394
Total Short Term		144	153		562
Long Term					
Operating					
Other notes payable with interest of 8.0%		11	12		12
Capital					
Lifeco					
Five year term facility at rates of: \$118 at Canadian 91-day Bankers'					
Acceptance; \$31 at 91-day LIBOR rate		149	596		600
6.75% Debentures due August 10, 2015, unsecured		200	200		200
6.14% Debentures due March 21, 2018, unsecured		200	200		200
6.74% Debentures due November 24, 2031, unsecured		200	200		200
6.67% Debentures due March 21, 2033, unsecured		400	400		400
CLFC					
Subordinated debentures due September 11, 2011 bearing a fixed rate of 8% until 2006 and, thereafter, at a rate equal to the Canadian	<b>;</b>				
90-day Bankers' Acceptance rate plus 1%		275	278		278
Series A subordinated debentures due December 11, 2013 bearing a fixed rate of 5.8% until 2008 and, thereafter, at a rate equal to the					
Canadian 90-day Bankers' Acceptance rate plus 1%		209	210		210
Series B 6.40% Debentures due December 11, 2028, unsecured		101	101		101
GWL&A					
7.25% Subordinated capital income securities redeemable by the Company on or after June 30, 2004, due June 30, 2048,					
unsecured (U.S.\$175)		221	226		236
and 30 and 40.0.4170)		1,955	 2,411		2,425
Total Long Term		1,966	 2,423		2,437
Total Commercial Paper and Other Loans	\$	2,110	\$ 2,576	\$	2,999

During 2004 the Company repaid \$450 principal amount of the five year term facility.



# 5. Non-Controlling Interests

The Company controlled a 100% equity interest in Great-West, London Life, The Canada Life Assurance Company (Canada Life) and GWL&A at September 30, 2004, December 31, 2003 and September 30, 2003. The non-controlling interests of GWL&A, Great-West, London Life, Canada Life and its subsidiaries are:

			r the th ded Se			For the nine months ended September 3				
a)		2	2004	2003		2004		2	2003	
	Participating policyholder  Net income attributable to participating policyholder before policyholder dividends									
	Great-West London Life Canada Life	\$	25 142 45	\$	25 170 12	\$	74 420 130	\$	75 458 12	
	GWL&A  Policyholder dividends  Great-West  London Life		38 (24) (131)		56 (24) (139)		(68) (389)		(69) (404)	
	Canada Life GWL&A Net income		(45) (36) 14		(13) (56) 31		(140) (131) 35		(13) (143) 61	
	Preferred shareholder dividends of subsidiaries		5		4		14		10	
	Non-controlling interests in capital stock and surplus Total	\$	- 19	\$	- 35	\$	- 49	\$	1 72	
	Distribution on Great-West Life Capital Trust Securities Distribution on Canada Life Capital Trust Securities Trust units held by consolidated group as	\$	6 7	\$	6 7	\$	16 21	\$	16 7	
	temporary investments Total	\$	(5) 8	\$	(3) 10	\$	(15) 22	\$	(4) 19	



b)	As at		ember 30, 2004	mber 31, 2003	September 30, 2003		
	Participating policyholder undistributed surplus Great-West London Life	\$	350 1,014	\$ 345 985	\$	336 959	
	Canada Life GWL&A		14 204 1,582	 50 202 1,582		42 211 1,548	
	Preferred shareholders of subsidiaries		369	370		371	
	Trust units issued by Great-West Life Capital Trust Trust units issued by Canada Life Capital Trust		350 450	350 450		350 450	
	Acquisition related fair market value adjustment Trust securities held by consolidated group		38	41		41	
	as temporary investments		(228) 610	 (375) 466		(217) 624	
		\$	2,561	\$ 2,418	\$	2,543	

On demutualization, \$50 of seed capital was transferred from the shareholder account to the participating policyholder account of Canada Life. In accordance with the Conversion Proposal of The Canada Life Assurance Company and subject to approval by OSFI, the seed capital amount, together with a reasonable rate of return, may be transferred to the shareholder account if the seed capital is no longer required to support the new participating policies.

During the second quarter of 2004, following OSFI approval, \$21 of seed capital related to the Irish open block of the participating policyholder account, together with accrued interest of \$5 (after tax), was transferred from the participating account to the shareholder account. The repatriation resulted in an increase in shareholder surplus of \$21 and a decrease in non-controlling interests of \$21.



# 6. Capital Stock

#### **Authorized**

Unlimited First Preferred Shares, Class A Preferred Shares and Second Preferred Shares Unlimited Common Shares

## **Issued and Outstanding**

	Septembe	r 30, 20	04	December 31, 2003			September 30, 2003		
	Number	Stated	l Value	Number	Stat	ed Value	Number	Stat	ed Value
Preferred Shares:									
Series D, 4.70% Non-Cumulative	e								
First Preferred Shares	8,000,000	\$	200	8,000,000	\$	200	8,000,000	\$	200
Series E, 4.80% Non-Cumulative	•								
First Preferred Shares	23,868,131		597	23,868,131		597	23,868,131		597
Series F, 5.90% Non-Cumulative	•								
First Preferred Shares	7,957,006		199	7,957,006		199	7,957,006		199
Series G, 5.20% Non-Cumulative	•								
First Preferred Shares	12,000,000		300	-		-	-		-
Series 1, 5.00% Non-Cumulative	ı								
Class A Preferred Shares	5,192,242	·	130	5,192,242		130	5,192,242		130
Balance, end of period	57,017,379	<u> </u>	1,426	45,017,379	\$	1,126	45,017,379	\$	1,126
Common Shares:									
Balance, beginning of year	446,561,962	\$ 4	4,657	366,376,712	\$	1,552	366,376,712	\$	1,552
Purchased and cancelled under									
Normal Course Issuer Bid	(2,359,900)		(24)	(3,853,600)		(32)	(2,213,700)		(15)
Issued under Stock Option Plan	1,222,195		18	840,937		13	727,371		11
Private placement	-		•	23,964,213		900	23,964,213		900
Issued on acquisition of CLFC	-		-	55,958,505		2,102	55,958,505		2,102
Issued and exchange for vested									
CLFC options	-		-	3,275,195		122	3,261,645		122
Balance, end of period	445,424,257	\$ 4	 4,651	446,561,962	\$	4,657	448,074,746	\$	4,672
Total Capital Stock		\$ 6	6,077		\$	5,783		\$	5,798
					-				

During the third quarter of 2004, the Company issued 12,000,000 Series G, 5.20% Non-Cumulative First Preferred Shares for a value of \$300 or \$25 per share. The shares are redeemable at the option of the Company on or after December 31, 2009.

Subsequent to September 30, 2004 the Company's common shares were subdivided on a two-for-one basis (see note 13).



## 7. Stock Based Compensation

Under the Company's stock option plan, on a pre-split basis, 141,000 options were granted during the first quarter, 142,500 options were granted during the second quarter and 90,000 options were granted during the third quarter of 2004 (367,000 options were granted during the first quarter, 131,750 options were granted during the second quarter and 1,361,500 options were granted during the third quarter of 2003). The weighted-average fair value of options granted during the nine months ended September 30, 2004 was \$12.39 per option (\$9.94 per option during the nine months ended September 30, 2003). The fair value of each option granted was estimated using the Black-Scholes option-pricing model with the following weighted average assumptions used for the options granted for the nine months ended September 30, 2004 and September 30, 2003 respectively: dividend yield 2.679% (2.813%), expected volatility 24.66% (26.21%), risk-free interest rate 4.335% (5.065%), and expected life of 7 years (7 years).

In accordance with the fair value based method of accounting, compensation expense has been recorded on the options granted under the Company's stock option plan since January 1, 2002 based on the fair value of the options granted, and amortized over the vesting period. Compensation expense of \$5 million, after tax, has been recognized for the nine months ended September 30, 2004. For the nine months ended September 30, 2003, the intrinsic value based method of accounting was applied, and as a result, no compensation expense was recorded for options granted under the Company's plan. Had the fair value based method of accounting been applied, compensation expense, net of tax, would have been recorded for the options granted under the Company's plan since January 1, 2002. The Company's net income for the nine months ended September 30, 2003 on this basis would have been reduced by \$3 million.

#### 8. Reinsurance Transactions

During the first quarter of 2004, the Company's indirect subsidiary, Canada Life, ceded 100% of its U.S. group insurance business to a third party on an indemnity reinsurance basis. The ceded premiums of \$426 associated with the transaction have been recorded in the Summary of Consolidated Operations as a reduction of premium income with a corresponding reduction to the change in actuarial liabilities. For the Consolidated Balance Sheet, this transaction resulted in a reduction of cash and other assets of \$436, a reduction of policyholder liabilities of \$403, and a reduction of other liabilities of \$33.

#### 9. Pension Plans and Other Post Retirement Benefits

The total benefit costs included in benefits and expenses are as follows:

	For the months Septembe	ended	month	ne nine is ended er 30, 2004
Pension benefits	\$	9	\$	38
Other benefits		8		36
Total	\$	17	\$	74



## 10. Earnings Per Common Share

The following table provides the reconciliation between basic and diluted earnings per common share:

			or the thr			For the nine months ended September 30				
			2004		2003		2004		2003	
a)	Earnings									
	Net income - common shareholders	\$	414		324		1,191	\$	838	
b)	b) Average Number of Common Shares at September 30 (1)									
	Average number of common shares outstar Add:	892	,383,806	781	,657,210					
	-Potential exercise of outstanding stoc	k op	tions			8	,119,179	7,817,994		
	Average number of common shares outstar	ndin	g - diluted	d bas	is	900	,502,985	789	,475,204	
Eai	rnings per Common Share									
	Basic	\$	0.466	\$	0.370	\$	1.335	\$	1.072	
	Diluted	<u>\$</u>	0.462	\$	0.366	\$	1.323	\$	1.061	

<sup>(1)</sup> Earnings per Common Share computations have been adjusted to reflect the two-for-one subsidivion of the Company's common shares effective October 6, 2004 (see note 13).

# 11. Commitments (changes since December 31, 2003 annual report)

LRG has a syndicated letter of credit facility providing U.S. \$1,100 in letters of credit capacity. At December 31, 2003 LRG had issued U.S. \$925 in letters of credit under the facility. On January 5, 2004 two transactions resulted in the reduction of total issued letters of credit to U.S. \$818.

LRG has issued U.S. \$764 in letters of credit as at September 30, 2004 for this facility.



## 12. Segmented Information

Effective for the second quarter of 2004 the Company has changed its major reportable segments by separating the former Canada/Europe segment into two segments, Canada and Europe. The segments reflect the management structure and organization of the Company. Comparative information has been separated on the same basis.

The Canada segment includes the net consolidated Canadian operations of Great-West and its wholly owned subsidiaries CLFC and LIG. The Europe segment includes the net consolidated European and International operations of CLFC together with reinsurance operations of CLFC and LRG.

# **Consolidated Operations**

For the three months ended September 30, 2004

	<u>C</u>	anada_	E	urope	_	Inited States	feco porate	 Total
Income: Premium income Net investment income Fee and other income	\$	1,384 622 169	\$	1,176 231 81	\$	527 419 305	\$ - -	\$ 3,087 1,272 555
Total income		2,175		1,488		1,251	 	 4,914
Benefits and Expenses: Paid or credited to policyholders Other Restructuring costs Amortization of finite life intangible assets Distribution on capital trust securities		1,449 452 - 4		1,235 143 - 3		703 314 - -	 - 6 8 -	3,387 915 8 7
Net operating income before income taxes		262		107		234	(14)	589
Income taxes		64_		13		75	 (11)	 141
Net income before non-controlling interests  Non-controlling interests		198 15		94		159 2	 (3)	448 19
Net income	\$	183_	\$	92	<u>\$</u>	157	\$ (3)	\$ 429
Summary of Net Income								
Preferred shareholder dividends	\$	15	\$		\$		\$ - (0)	\$ 15
Net income - common shareholders  Net income	\$	168 183	\$	92 92	\$	157 157	\$ (3)	\$ 414 429



For the three months ended September 30, 2003

	<u>C</u>	anada	E	urope		Inited States		feco porate		Total
Income:										
Premium income	\$	1,315	\$	931	\$	818	\$	-	\$	3,064
Bulk reinsurance - initial										
ceded premiums		(2,716)				(2,713)				(5,429)
		(1,401)		931		(1,895)		-		(2,365)
Net investment income		681		241		394		-		1,316
Fee and other income		147		61		290				498
Total income		(573)		1,233		(1,211)				(551)
Benefits and Expenses:										
Paid or credited to policyholders		(1,271)		1,037		(1,825)		-		(2,059)
Other		419		153		374		2		948
Restructuring costs		-		-		-		21		21
Amortization of finite life intangible assets		-		-		-		-		-
Distribution on capital										
trust securities		10		-		-		-		10_
Net operating income										
before income taxes		269		43		240		(23)		529
Income taxes		72		8		80		(5)		155
Net income before non-controlling										
interests		197		35		160		(18)		374
Non-controlling interests		38				(3)				35
Net income	\$	159	\$	35	\$	163	\$	(18)	\$	339
The moone	Ψ	100	Ψ		<u> </u>	100	Ψ	(10)	Ψ	000
Summary of Net Income										
Preferred shareholder dividends	\$	15	\$	_	\$	_	\$	_	\$	15
Net income - common shareholders	Ψ	144	Ψ	35	Ψ	- 163	Ψ	- (18)	Ψ	324
Net income	\$	159	\$	35	\$	163	\$	(18)	\$	339
1100 111001110								(.0)		



# For the nine months ended September 30, 2004

	_ <u>c</u>	anada_	E	urope	_	Inited States		feco porate		Total
Income: Premium income Net investment income Fee and other income	\$	4,859 1,892 509	\$	4,361 752 268	\$	1,218 1,277 897	\$		\$	10,438 3,921 1,674
Total income		7,260		5,381		3,392	<del></del> .	-		16,033
Benefits and Expenses: Paid or credited to policyholders Other Restructuring costs Amortization of finite life intangible assets Distribution on capital trust securities		5,152 1,363 - 10 22		4,635 445 - 4		1,702 975 - -		- 8 26 -		11,489 2,791 26 14
Net operating income before income taxes		713		297		715		(34)		1,691
Income taxes		135		51		236		(14)		408
Net income before non-controlling interests  Non-controlling interests	-	578 39		246 1		479 9		(20)	<del> </del>	1,283 49
Net income	_\$	539	<u>\$</u>	245	\$	470	<u>\$</u>	(20)	\$	1,234
Summary of Net Income	·		_ , , , , , , , , , , , , , , , , ,							
Preferred shareholder dividends	\$	43 406	\$	-	\$	470	\$	- (20)	\$	43
Net income - common shareholders  Net income	\$	496 539	\$	245 245	\$	470 470	\$	(20) (20)	\$	1,191 1,234



For the nine months ended September 30, 2003

	<u>C</u>	anada	E	urope		United States		feco porate		Total
Income:										
Premium income	\$	3,592	\$	3,079	\$	2,011	\$	-	\$	8,682
Bulk reinsurance - initial										
ceded premiums		(2,716)		-		(2,713)		-		(5,429)
		876		3,079		(702)		-		3,253
Net investment income		1,550		529		1,088		-		3,167
Fee and other income		364		61		905		-		1,330
Total income		2,790		3,669		1,291				7,750
Benefits and Expenses:										
Paid or credited to policyholders		1,151		3,432		(361)		-		4,222
Other		997		168		1,008		2		2,175
Restructuring costs		-		-		-		21		21
Amortization of finite life intangible assets Distribution on capital		-		-		-		-		-
trust securities		19		-		-		-		19
Net operating income										
before income taxes		623		69		644		(23)		1,313
Income taxes		156		7		218		(5)		376
Net income before non-controlling										
interests		467		62		426		(18)		937
Non-controlling interests		69		4		(1)				72
Net income	\$	398	\$	58		427	\$	(18)	\$	865
Summary of Net Income										
Preferred shareholder dividends	\$	27	\$	_	\$	-	\$	_	\$	27
Net income - common shareholders	•	371	•	58	*	427	ŕ	(18)	*	838
Net income	\$	398	\$	58	\$	427	\$	(18)	\$	865

# 13. Subsequent Event

On September 24, 2004, the shareholders of the Company approved a subdivision of the Company's common shares on a two-for-one basis. The subdivision, which was effective October 6, 2004, increased the number of common shares outstanding on October 6, 2004 from 445,401,757 to 890,803,514. Had the subdivision been effective September 30, 2004, the number of common shares outstanding on September 30, 2004 would have increased from 445,424,257 to 890,848,514.



# Management's Discussion and Analysis

# Interim Report For the nine months ended September 30, 2004

# Dated October 28, 2004

#### SELECTED CONSOLIDATED FINANCIAL INFORMATION

(in \$ millions, except per common share amounts)

				ee months o	ended	For the	For the nine months ended September 30				
		2004	<u> </u>	2003	% Change	 2004	•	2003	% Change		
Premiums:											
Life insurance, guaranteed annuities											
and insured health products	\$	3,087	\$	3,064	1%	\$ 10,438	\$	8,682	20%		
Self-funded premium equivalents											
(ASO contracts) (1)		2,015		2,065	-2%	6,069		6,286	-3%		
Segregated funds deposits: (1)											
Individual products		1,146		984	16%	4,124		1,841	124%		
Group products		1,045		1,048	0%	 5,131		3,023	70%		
Total premiums and deposits		7,293		7,161	2%	 25,762		19,832	30%		
Bulk reinsurance - initial ceded premiums (2)		-		(5,429)		-		(5,429)			
Net premiums and deposits		7,293		1,732		25,762		14,403			
Fee and other income		555		498	11%	 1,674		1,330	26%		
Paid or credited to policyholders (2)		3,387		(2,059)		11,489		4,222	172%		
Net income attributable to:											
Preferred shareholders		15		15	0%	43		27	59%		
Common shareholders before											
restructuring costs (3)		417		336	24%	1,207		850	42%		
Restructuring costs after tax (3)		3		12		16		12			
Common shareholders		414		324	28%	1,191		838	42%		
Per Common Share (4)						•					
Basic earnings before restructuring costs (3)	\$	0.468	\$	0.386	21%	\$ 1.352	\$	1.088	24%		
Restructuring costs after tax (3)		0.002		0.016	-88%	0.017		0.016	6%		
Basic earnings after restructuring costs		0.466		0.370	26%	1.335		1.072	25%		
Dividends paid		0.18125		0.14625	24%	0.50375		0.41625	21%		
Book value per common share						\$ 8.99	\$	8.25	9%		
Return on common shareholders' equity (12	month	ns)									
Net income before restructuring costs (3)						20.3%		21.6%			
Net income						20.1%		21.4%			
At September 30				-							
Total assets						\$ 96,705	\$	99,083	-2%		
Segregated funds assets (1)						 65,594		58,295	13%		
Total assets under administration						\$ 162,299	\$	157,378	3%		
Capital stock and surplus						\$ 9,438	\$	8,518	11%		

<sup>(1)</sup> Segregated funds deposits and self-funded premium equivalents (ASO contracts)

The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds or the claims payments related to administrative services only (ASO) Group health contracts. However, the Company does earn fee and other income related to these contracts. Both segregated fund and ASO contracts are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.

<sup>(2)</sup> During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed by The Great-West Life Assurance Company (Great-West) and Great-West Life & Annuity Insurance Company (GWL&A) with third parties. Premiums related to the initial cession of in force policy liabilities were \$5,429.



- (3) Following the acquisition of Canada Life Financial Corporation (CLFC) by the Company, a plan was developed to restructure and exit selected operations of CLFC (see note 2 in the Company's interim financial statements). The costs include approximately \$350 that was recognized as part of the purchase equation of CLFC, and \$98 to be charged to income as it is incurred. Net income, basic earnings per common share and return on common shareholders' equity are presented before restructuring as a measure of earnings performance, excluding restructuring costs related to the acquisition of CLFC, and incurred during the period refer to non-GAAP financial measures on page 2.
- 4) Per Common Share computations have been adjusted to reflect the two-for-one subdivision of the Company's common shares effective October 6, 2004 (see note 13 in the Company's interim financial statements).

The Management's Discussion and Analysis (MD&A) presents management's view of the financial condition of Great-West Lifeco Inc. (Lifeco or the Company) for the three months and nine months ended September 30, 2004 compared with the same periods in 2003. The MD&A provides an overall discussion, followed by analyses of the performance of its major reportable segments, Canada, Europe, and United States.

This MD&A is an update to the Company's Enhanced Management's Discussion and Analysis for the year ended December 31, 2003 and dated January 29, 2004.

#### FORWARD-LOOKING INFORMATION

This report may contain forward-looking statements about the Company, including its business operations, strategy and expected financial performance and condition. Forward-looking statements include statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "expects", "anticipates", "intends", "plans", "believes", "estimates" or negative versions thereof and similar expressions. In addition, any statement that may be made concerning future financial performance (including revenues, earnings or growth rates), ongoing business strategies or prospects, and possible future Company action, is also a forward-looking statement. Forward-looking statements are based on current expectations and projections about future events and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the insurance industry generally. They are not guarantees of future performance, and actual events and results could differ materially from those expressed or implied by forwardlooking statements made by the Company due to, but not limited to, important factors such as general economic, political and market factors in North America and internationally, interest and foreign exchange rates, global equity and capital markets, business competition, technological change, changes in government regulations, unexpected judicial or regulatory proceedings, catastrophic events, and the Company's ability to complete strategic transactions and integrate acquisitions. The reader is cautioned that the foregoing list of important factors is not exhaustive. The reader is also cautioned to consider these and other factors carefully and not place undue reliance on forward-looking statements.

#### BASIS OF PRESENTATION AND SUMMARY OF ACCOUNTING POLICIES

The consolidated financial statements of Lifeco, which are the basis for data presented in this report, have been prepared in accordance with Canadian generally accepted accounting principles (GAAP) and presented in Canadian dollars – refer to note 1 of the Lifeco interim financial statements.

#### NON-GAAP FINANCIAL MEASURES

This report may also contain non-GAAP financial measures. Terms by which non-GAAP financial measures are identified include but are not limited to "adjusted net income", "earnings before restructuring costs", "net income before restructuring costs", and other similar expressions. Non-GAAP financial measures are used to provide management and investors with additional measures of performance. However, non-GAAP financial measures do not have standard meanings prescribed by GAAP and are not directly comparable to similar measures used by other companies. Please refer to the appropriate reconciliations of these non-GAAP financial measures to measures prescribed by GAAP.



#### TRANSLATION OF FOREIGN CURRENCY

Throughout this report, foreign currency assets and liabilities are translated into Canadian dollars at the market rate at the end of the financial period. All income and expense items (net revenues) are translated at an average rate for the period.

The rates employed are:

Period ended	Balance Sheet	Oper	ations
	Assets & Liabilities	Income & Expenses	Net Effective Rate (1)
United States Dollar			
September 30, 2004	\$1.2600	\$1.3300	\$1.5820
June 30, 2004	\$1.3400	\$1.3400	\$1.5762
March 31, 2004	\$1.3100	\$1.3200	\$1.5733
December 31, 2003	\$1.2900	\$1.4000	\$1.5873
September 30, 2003	\$1.3500	\$1.4300	\$1.5875
June 30, 2003	\$1.3550	\$1.4540	\$1.5872
March 31, 2003	\$1.4700	\$1.5100	\$1.5774
British Pound Sterling			
September 30, 2004	\$2.2900	\$2.4200	\$2.3168
June 30, 2004	\$2.4300	\$2.4400	\$2.2880
March 31, 2004	\$2.4100	\$2.4200	\$2.1994
December 31, 2003	\$2.3100	\$2.2900	
September 30, 2003	\$2.2400	\$2.2209	
<u>Euro</u>			
September 30, 2004	\$1.5700	\$1.6300	
June 30, 2004	\$1.6300	\$1.6400	
March 31, 2004	\$1.6100	\$1.6500	
December 31, 2003	\$1.6300	\$1.5800	
September 30, 2003	\$1.5700	\$1.5546	

<sup>(1)</sup> The effective rate for the translation of foreign currency operations reflects the translation of foreign currency income and expenses at the average daily rate for the period together with realized gains and losses associated with forward foreign exchange contracts used to hedge the translation volatility.

#### **BUSINESSES**

Great-West Lifeco Inc. (Lifeco) has operations in Canada and internationally through The Great-West Life Assurance Company (Great-West), London Life Insurance Company (London Life) and The Canada Life Assurance Company (Canada Life), and in the United States through Great-West Life & Annuity Insurance Company (GWL&A) and Canada Life.

In Canada, Great-West and its operating subsidiaries, London Life and Canada Life (owned through holding companies London Insurance Group (LIG) and Canada Life Financial Corporation (CLFC) respectively), offer a broad portfolio of financial and benefit plan solutions for individuals, families, businesses and organizations, through a network of Freedom 55 Financial and Great-West financial security advisors, and through a multichannel network of brokers, advisors and financial institutions.

In Europe, Canada Life is broadly organized along geographically defined market segments and offers a wide range of protection and wealth management products and reinsurance. The Europe segment is comprised of two distinct businesses: Insurance & Annuities, which consists of operating divisions in the United Kingdom, Isle of Man, Republic of Ireland, Germany and around the world; and Reinsurance, which operates primarily in the United States and Europe.

Great-West provides reinsurance in North America and Europe, through Canada Life and its subsidiaries, as well as through its subsidiary London Reinsurance Group (LRG).

In the U.S., GWL&A is a leader in providing self-funded employee health plans for businesses and in meeting the retirement income needs of employees in the public/non-profit and corporate sectors. It serves its customers nationwide through a range of health care and financial products and services marketed through brokers, consultants and group representatives, and through partnerships with other financial institutions.



Lifeco currently has no other holdings and carries on no business or activities unrelated to its holdings in Great-West, GWL&A and their subsidiaries. Lifeco is not restricted to investing in the shares of Great-West, GWL&A and their subsidiaries and may make other investments in the future.

#### **QUARTERLY FINANCIAL INFORMATION**

(in \$ millions, except per share amounts)

		Total Revenue	Cor	Net Income - nmon Sharehold	Adjusted Net Income - Common Shareholders (2)			
			Total	Basic Per Share	Diluted Per Share	Total	Basic Per Share	
2004	Third quarter Second quarter First quarter	<b>\$4,914</b> 5,852 5,267	<b>\$ 414</b> 401 376	<b>\$ 0.466</b> 0.448 0.421	\$ 0.462 0.444 0.417	<b>\$ 417</b> 407 383	\$ 0.468 0.456 0.428	
2003	Fourth quarter.  Bulk reinsurance  Net	\$5,622 57 5,679	\$ 357	\$ 0.403	\$ 0.400	\$ 365	\$ 0.411	
	Third quarter  • Bulk reinsurance  • Net	4,878 (5,429) (551)	324	0.370	0.366	336	0.386	
	Second quarter	3,971	261	0.357	0.354	N/A	N/A	
	First quarter	4,330	253	0.345	0.341	N/A	N/A	
2002	Fourth quarter Third quarter Second quarter First quarter	\$4,242 4,429 3,648 4,313	\$ 235 240 234 222	\$ 0.320 0.327 0.317 0.301	\$ 0.316 0.324 0.312 0.297	N/A N/A N/A N/A	N/A N/A N/A N/A	

- (1) During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of CLFC, a number of bulk reinsurance ceded contracts were executed by Great-West and GWL&A with third parties. Premiums related to the initial cession of in force policy liabilities were \$5,429 million. This amount has been reduced by \$57 million to \$5,372 million to reflect the change in foreign currency translation rate in the fourth quarter.
- (2) Adjusted Net Income is presented as a measure of earnings performance before restructuring costs related to the acquisition of CLFC, and incurred during the period. Refer to Non-GAAP Financial Measures on page 2.

Adjustments: After-tax restructuring costs related to the acquisition of CLFC.

Ne	t Income
Common	Shareholders

		Net		Net Basic			Diluted			
		Inc	Income		Income		Pe	r Share	Pe	r Share
2004	Third quarter	\$	3		\$	0.002	\$	0.002		
	Second quarter		6			0.008		0.008		
	First quarter		7			0.007		0.007		
2003	Fourth quarter	\$	8		\$	0.008	\$	0.008		
	Third quarter		12			0.016		0.016		

#### THIRD QUARTER 2004 OVERVIEW

The results for the third quarter include the effects of the Canada Life Financial Corporation (CLFC) acquisition, which closed on July 10, 2003. The nine month comparative figures for 2003 include the results of CLFC from the date of acquisition.

Total revenue for the third quarter was \$4,914 million and was comprised of premium income of \$3,087 million, net investment income of \$1,272 million and fee and other income of \$555 million. Total revenue for the third quarter of 2003 was \$4,878 million, excluding the effect of bulk reinsurance contracts entered into in 2003 by Great-West and GWL&A in connection with the acquisition of CLFC. Under these contracts, premium income of \$5,429 million was initially ceded to third parties. Before giving effect to these arrangements, total revenue for the third quarter of 2003 was comprised of premium income of \$3,064 million, net investment income of \$1,316 million and fee and other income of \$498 million.



Net income attributable to common shareholders for the quarter was \$414 million compared to \$324 million in 2003. The increase in net income reflects both the effects of the CLFC acquisition as well as growth in the underlying core businesses.

The integration of the businesses of Canada Life with those of Great-West and London Life continues to progress and yield expense synergies in line with management's expectations. At September 30, 2004, Canada had achieved approximately 97% of its \$210 million annual expense synergy target, Europe had achieved approximately 94% of its \$40 million annual expense synergy target, and the United States had achieved approximately 92% of its \$80 million expense synergy target. The United States synergy achievement is considered to be complete in light of the sale of the CLFC U.S. group insurance business to a third party in the first quarter of 2004.

At September 30, 2004, approximately \$282 million of the \$448 million expected total cost of restructuring had been utilized. The remaining costs relate to the exit and integration activities of certain systems and administrative functions in Canada and Europe. These activities are expected to extend into 2005. Refer to 2 to the Company's interim financial statements.

The following items represent significant third quarter developments:

- The Company has finalized its accounting for the CLFC acquisition. The value of goodwill arising from CLFC acquisition was \$4,169 million, and was unchanged from the balance at the end of the second quarter. In addition, the Company has separately identified intangible assets with a value of \$997 million. The Company will finalize the allocation of goodwill to its major reportable segments during the fourth quarter of 2004.
- On July 28, 2004, the Company announced its intention to redeem all 5,192,242 of its outstanding Non-Cumulative Class A Preferred Shares, Series 1 on October 31, 2004 for a cash redemption price of \$25.00 per share. The aggregate redemption price is \$129.8 million.
- On September 14, 2004, the Company closed its offering of 12,000,000 Series G 5.20% Non-Cumulative First Preferred Shares with an aggregate stated value of \$300 million. Approximately \$150 million of the proceeds have been used in the third quarter to repay a portion of the Company's five year term facility that formed part of the CLFC acquisition. As well, the proceeds will be used to redeem the Company's Class A Preferred Shares, Series 1 on October 31, 2004.
- On September 24, 2004, the Common Shareholders and the First Preferred Shareholders of the Company approved a subdivision of the Company's common shares of a two-for-one basis. The two-for-one subdivision was effective October 6, 2004, and increased the number of common shares outstanding on October 6, 2004 from 445,401,757 to 890,803,514.

# **NET INCOME**

Lifeco's net income attributable to common shareholders, excluding restructuring charges of \$3 million related to the acquisition of CLFC, was \$417 million for the three months ended September 30, 2004, compared to \$336 million reported a year ago, an increase of 24%. On a per share basis, this represents \$0.468 per common share for the third quarter of 2004, an increase of 21% compared to a year ago. Net income, after restructuring costs, attributable to common shareholders for the quarter was \$414 million or \$0.466 per common share.

For the nine months ended September 30, 2004, net income attributable to common shareholders, excluding restructuring charges, was \$1,207 million, an increase of 42% compared to \$850 million for 2003, or \$1.352 per common share, an increase of 24% compared to \$1.088 per common share for 2003. Net income, after restructuring costs, attributable to common shareholders was \$1,191 million or \$1.335 per common share for the nine months of 2004.

**Source of Net Income** – Consolidated net income of Lifeco is the net operating earnings of Great-West, London Life, CLFC and GWL&A, together with Lifeco's corporate results. Lifeco's net income includes CLFC for 2004 and from the July 10 date of acquisition of CLFC for 2003.



Net Income Common Shareholders (in \$ millions)			hree mo		For the nine months ended September 30						
	 004	2	2003	% Change		2004	2	2003	% Change		
Canada											
Total business units	\$ 196	\$	170	15%	\$	575	\$	407	41%		
Allocation of Lifeco Corporate	(28)		(26)			(79)		(36)			
Total Canada	168		144	17%		496		371	34%		
Europe	92		35	163%		245		58			
United States	157		163	-4%		470		427	10%		
Lifeco Corporate											
Total holding company	-		(6)			(4)		(6)			
Restructuring costs	(3)		(12)			(16)		(12)			
Total Lifeco Corporate	(3)		(18)	•		(20)		(18)			
Total Lifeco	\$ 414	\$_	324	28%	\$	1,191	\$	838	42%		

**Canada** – Consolidated net earnings of the Canadian segment of Lifeco attributable to common shareholders for the third quarter increased 17% to \$168 million from \$144 million at September 30, 2003. For the nine months ended September 30, 2004, net earnings were \$496 million, compared to \$371 million a year ago.

The increase was due to strong operating earnings for Great-West, London Life and CLFC's Canadian businesses. The three month comparative includes CLFC results for 2004 and 2003, while the nine month comparative includes CLFC from July 10, 2003.

**Europe** – Consolidated net earnings of the European segment of Lifeco attributable to common shareholders for the third quarter increased 163% to \$92 million from \$35 million at September 30, 2003. For the nine months ended September 30, 2004, net earnings were \$245 million, compared to \$58 million a year ago.

The increase for the nine month period in 2004 was due to the inclusion of CLFC's European businesses for an extra two quarters.

**United States** – Consolidated net earnings of the United States segment of Lifeco attributable to common shareholders for the third quarter was \$157 million compared to \$163 million at September 30, 2003. For the nine months ended September 30, 2004, net earnings were \$470 million, compared to \$427 million a year ago.

The nine month increase was primarily related to favourable results for Financial Services reflecting the inclusion of CLFC in 2004.

Corporate – Corporate nine month net earnings for Lifeco, attributable to common shareholders, were a charge of \$20 million, compared to a charge of \$18 million in 2003, comprised of \$16 million of restructuring costs incurred to September 30, 2004 (\$12 million in 2003) related to the CLFC acquisition, \$6 million of U.S. withholding tax (\$4 million in 2003) incurred by Lifeco in the course of receiving dividends from U.S. subsidiaries, and \$2 million of operating income (a charge of \$2 million in 2003) incurred at the Lifeco level.

A more complete discussion and analysis of the above is presented in the following sections of this report.



#### FINANCIAL POSITION

#### **ASSETS**

Assets	Under A	۱dmini	istration
--------	---------	--------	-----------

(in \$ millions)	•	mber 30 004	Dec	2003
Invested assets	\$	84,315	\$	83,116
Goodwill and intangible assets		6,836		6,663
Other general fund assets		5,554		7,672
Total assets	<del></del>	96,705	7	97,451
Segregated funds assets		65,594		61,699
Total assets under administration	\$	162,299	\$	159,150

#### **Total Assets Under Administration**

Total assets under administration at September 30, 2004 were \$162.3 billion, an increase of \$3.1 billion from December 31, 2003. General fund assets decreased by \$0.8 billion and segregated funds assets increased by \$3.9 billion compared with December 31, 2003. The increase in goodwill and intangible assets reflects adjustments made by the Company to the allocation of the purchase price for CLFC. Refer to note 3 of the Company's interim financial statements.

#### **Invested Assets**

Invested assets at September 30, 2004 were \$84.3 billion, an increase of \$1.2 billion or 1% from December 31, 2003. The distribution of assets has not changed materially and remains heavily weighted to bonds and mortgages.

#### **Asset Distribution**

(in \$ millions)

	Sep	tember 30,	2004	December (	31, 2003	
Government bonds	\$ 2	1,064	25 %	\$ 21,434	26	%
Corporate bonds	3	4,627	41	32,774	39	
Mortgages	1	4,803	17	15,088	18	
Stocks		3,343	4	3,199	4	
Real estate		1,581	2	1,594	2	
Sub-total portfolio investments	7	5,418		 74,089		
Cash & certificates of deposit		2,269	3	2,461	3	
Policy loans		6,628	8	6,566	8	
Total invested assets	\$ 8	4,315	100 %	\$ 83,116	100	%

#### **Bond Portfolio**

The total bond portfolio increased to \$55.7 billion or 66% of invested assets at September 30, 2004, from \$54.2 billion or 65% at December 31, 2003. Federal, provincial and other government securities represented 38% of the bond portfolio, compared to 40% in 2003. The overall quality of the bond portfolio remained high, with 98% of the portfolio rated investment grade and 83% rated A or higher. The excess of fair value over carrying value at September 30, 2004 was \$1,483 million (\$1,487 million at December 31, 2003).



Bond Portfolio Quality (excludes \$3,271 million short-term investments, \$2,462 million in 2003)

(in \$ millions)

 September 3	0, 2004		December	31, 2003
\$ 24,083	46 %	\$	23,127	45 %
6,950	13		6,999	14
12,791	24		12,573	24
7,792	15		7,879	15
804	2	_	1,168	2
\$ 52,420	100 %	\$	51,746	100 %
\$ \$	\$ 24,083 6,950 12,791 7,792 804	6,950 13 12,791 24 7,792 15 804 2	\$ 24,083	\$ 24,083

#### Mortgage Portfolio

The total mortgage portfolio remained relatively unchanged at \$14.8 billion or 17% of invested assets at September 30, 2004. The mortgage portfolio consisted of 52% commercial loans, 37% multi-family residential loans and 11% single family residential loans. Total insured loans were \$4.3 billion or 29% of the mortgage portfolio. The excess of fair value over carrying value at September 30, 2004 was \$530 million (\$567 million at December 31, 2003).

#### **Equity Portfolio**

The total equity portfolio remained relatively unchanged at \$4.9 billion or 6% of invested assets at September 30, 2004. The equity portfolio consists primarily of high quality publicly traded stocks and institutional-grade income producing real estate located in major economic centers. The excess of fair value over carrying value at September 30, 2004 was \$503 million (\$421 million at December 31, 2003).

#### **Asset Quality – General Fund Assets**

Non-investment grade bonds were \$804 million or 1.5% of the bond portfolio at September 30, 2004, compared with \$1,168 million or 2.3% of the bond portfolio at December 31, 2003. The decrease is primarily due to upgrades in the ratings of issuers that are held in the portfolio.

Non-performing investments, including bonds in default, mortgages in the process of foreclosure or in arrears 90 days or more, and real estate acquired by foreclosure, totalled \$203 million or 0.3% of portfolio investments at September 30, 2004, compared with \$234 million or 0.3% at December 31, 2003. Total allowances for credit losses at September 30, 2004 were \$169 million, compared with \$190 million at year-end 2003. Additional provisions for future credit losses related to assets backing liabilities are included in actuarial liabilities and amount to \$963 million at September 30, 2004 (\$959 million at December 31, 2003).

The combination of the allowance for credit losses of \$169 million, together with the \$963 million provision for future credit losses in actuarial liabilities represents 1.6% of bond, mortgage and real estate assets at September 30, 2004 (1.6% at December 31, 2003).

#### **Non-Performing Loans**

(in \$ millions)

			Septem	nbe	r 30, 20	04				De	ecemb	er 31,	2003	 
					Forecle		 		_				closed	
Asset Class Non-performing	B	onds	Mortgage	es	Real Es	<u>state</u>	 otal	В	onds	Mort	gages	Real	Estate	 otal
loans	_\$_	194	\$	6	\$	3	\$ 203	\$	223	\$	10	\$	1	\$ 234

#### **Allowances for Credit Losses**

(in \$ millions)

		Sept	embe	r 30, 20	04			De	cemb	er 31, 20	003	
	Spe	ecific	Ge	neral			Sp	ecific	Ge	eneral		
Asset Class	Prov	isions	Prov	isions	Т	otal	Prov	visions	Pro	visions	T	otal
Bonds and mortgage loans	\$	99	\$	70	\$	169	\$	67	\$	123	\$	190



#### Fair Value

The fair value of invested assets exceeded their carrying value by \$2.5 billion as at September 30, 2004, compared to \$2.5 billion at December 31, 2003. Changes in the fair value of assets supporting the actuarial and other liabilities of the Company's operating funds generally will not result in a corresponding change in net income due to corresponding changes in the fair value of actuarial and other liabilities that are matched with those assets. However, the excess of fair value over carrying value, as well as the net deferred realized gains, on assets supporting shareholders' equity and subordinated debentures will in time be amortized to net income.

#### Other General Fund Assets

During the third quarter of 2004, LRG commuted certain reinsurance contracts. The impact of this transaction was to reduce funds withheld by ceding insurers and policy liabilities by approximately \$1.5 billion on the consolidated balance sheet. In the summary of consolidated operations, policyholder benefits was increased and increase in actuarial liabilities was decreased by the same amount.

(in \$ millions)	September 2004	30 December 31 2003
Funds withheld by ceding insurers	\$ 2,28	\$ 4,142
Other assets	3,27	1 3,530
Total other general fund assets	\$ 5,55	<b>4</b> \$ 7,672

Other assets, at \$3.3 billion, is made up of several items including premiums in course of collection, future income taxes, interest due and accrued, fixed assets, prepaid amounts, and accounts receivable.

#### Segregated Funds

Segregated funds assets under management, which are measured at market values, increased by \$3.9 billion to \$65.6 billion at September 30, 2004. During the first nine months of 2004, \$1.5 billion of Group Retirement Services Securities Inc. trusteed assets were converted to segregated funds administered under insured contracts. The remaining growth resulted from net deposits of \$1.6 billion, as well as market value gains of \$0.8 billion.

(in \$ millions)	September 30	December 31				
	2004	2003	2002			
Stocks	\$ 44,329	\$ 40,970	\$ 19,978			
Bonds	14,013	14,502	12,398			
Mortgages	1,571	1,466	1,349			
Real estate	3,277	3,119	2,022			
Cash and other	2,404	1,642	301			
Total	\$ 65,594	\$ 61,699	\$ 36,048			
In-period growth	6%	71%	-			

#### LIABILITIES

Total Liabilities

(in \$ millions)	September 30 2004	December 312003
Policy liabilities	\$ 70,728	\$ 71,498
Net deferred gains on portfolio investments sold	2,230	2,237
Other general fund liabilities	11,748	12,708

86.443

84,706

Total liabilities at September 30, 2004 were \$84.7 billion, a decrease of 2% from December 31, 2003.

#### **Policy Liabilities**

Total liabilities

Policy liabilities, at \$70.7 billion, represent 83% of total liabilities at September 30, 2004, and at December 31, 2003.



#### Other General Fund Liabilities

(in \$ millions)	•	tember 30 2004	 ember 31 2003
Current income taxes	\$	504	\$ 619
Future income taxes		75	-
Commercial paper and other loans		2,110	2,576
Funds held under reinsurance contracts		4,233	4,655
Other liabilities		4,826	4,858
Total other general fund liabilities	\$	11,748	\$ 12,708

Total other general fund liabilities at September 30, 2004 were \$11.7 billion, a decrease of \$1.0 billion from December 31, 2003. Other liabilities, at \$4.8 billion decreased \$32 million from December 31, 2003, and includes trade payables, accruals, temporary transaction related liabilities, as well as provisions for retirement benefits other than pensions.

Commercial paper and other loans include \$1,745 million of long term debt associated with the Canada segment on both a direct basis and through its subsidiary CLFC, and \$212 million of capital securities issued in the U.S. through its subsidiary GWL&A Financial Inc. (Refer to note 4 of the Company's interim financial statements.)

Included in Commercial paper and other loans is a term bank facility that formed part of the financing for the CLFC acquisition. In the third quarter, the Company repaid \$250 million principal amount of the facility, reducing the outstanding amount from \$398 million to \$149 million.

#### Liquidity

The Company uses a number of techniques to manage liquidity in the general fund. Products are designed to improve the predictability of their liability cash flows and to reduce the risk of disintermediation. Assets are acquired to provide cash flows that match the requirements of liabilities. A portion of assets are held in highly marketable securities that can be sold to meet cash flow requirements prior to maturity. Additional liquidity is available through established lines of credit and the Company's demonstrated ability to access the capital markets for funds. At September 30, 2004, the Company held over \$47 billion in highly marketable securities.

The Company maintains a \$200 million committed line of credit with a Canadian chartered bank. The line of credit will provide additional support for the Company's liquidity needs.

#### **Commitments/Contractual Obligations**

Payments Due by Period										
		wi	thin						over	
	Total	1 :	year	1-3	years	4-5	years	5	years	
\$	1,931	\$	1	\$	2	\$	151	\$	1,777	
	570		87		218		135		130	
	31		17		14		-		-	
	380		370		10		-		٠.	
SE	E NOTE 3	(b) BEL	OW							
	51	. ,	29		21		1		-	
\$	2,963	\$	504	\$	265	\$	287	\$	1,907	
	\$	570 31 380 SEE NOTE 3	Total 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Total 1 year  \$ 1,931 \$ 1  570 87 31 17  380 370  SEE NOTE 3(b) BELOW 51 29	Total         within 1 year         1-3           \$ 1,931         \$ 1         \$           570         87 31         17           380         370 370         SEE NOTE 3(b) BELOW 51         29	Total         1 year         1-3 years           \$ 1,931         \$ 1         \$ 2           570         87         218           31         17         14           380         370         10           SEE NOTE 3(b) BELOW         29         21	Total         1 year         1-3 years         4-5           \$ 1,931         \$ 1         \$ 2         \$           570         87         218         31         17         14           380         370         10         SEE NOTE 3(b) BELOW         21         21         21	Total         1 year         1-3 years         4-5 years           \$ 1,931         \$ 1         \$ 2         \$ 151           570         87         218         135           31         17         14         -           380         370         10         -           SEE NOTE 3(b) BELOW         51         29         21         1	Total         1 year         1-3 years         4-5 years         5           \$ 1,931         \$ 1         \$ 2         \$ 151         \$           570         87         218         135         31         17         14         -           380         370         10         -         380         SEE NOTE 3(b) BELOW         51         29         21         1         1	

- 1) Long term loans refer to note 4 of the Company's interim financial statements.
- 2) Operating leases include office space and certain equipment used in the normal course of business. Lease payments are charged to operations over the period of use.
- 3) (a) Contractual commitments are essentially commitments of investment transactions made in the normal course of operations in accordance with policies and guidelines that are to be disbursed upon fulfillment of certain contract conditions.



- (b) Letters of credit are written commitments provided by a bank. The Europe operation is, from time to time, an applicant for letters of credit provided mainly as collateral under certain reinsurance contracts for on-balance sheet policy liabilities. Please refer to note 11 of the Company's September 30, 2004 financial statements, note 20 of the Company's 2003 annual financial statements and the "Risks Associated with Letters of Credit" section of the Company's 2003 annual enhanced MD&A.
- 4) Purchase obligations are commitments to acquire goods and services, essentially related to information services.

**Non-Controlling Interests** – Refer to note 5 of the Lifeco interim financial statements.

In addition to participating policyholder undistributed surplus and preferred shareholders of subsidiaries, the Company has a total of \$800 million of capital securities/trust units issued in Canada by Great-West Life Capital Trust and Canada Life Capital Trust. The carrying value of units held by external parties at September 30, 2004 was \$610 million.

On demutualization of Canada Life, \$50 million of seed capital was transferred from the shareholder account to the participating policyholder account of Canada Life. In accordance with the Conversion Proposal of The Canada Life Assurance Company and subject to approval by OSFI, the seed capital amount, together with a reasonable rate of return, may be transferred to the shareholder account if the seed capital is no longer required to support the new participating policies.

During the second quarter of 2004, following OSFI approval, \$21 million of seed capital related to the Irish open block of the participating policyholder account, together with accrued interest of \$5 million (after tax), was transferred from the participating account to the shareholder account. The repatriation resulted in an increase in shareholder surplus of \$21 million and a decrease in participating policyholder surplus of \$21 million.

### Capital Stock and Surplus

Outstanding Share Data – refer to note 6 of the Lifeco interim financial statements.

2004 Activity – During the nine months ended September 30, 2004, the Company paid dividends of \$0.50375 per common share for a total of \$450 million and preferred share dividends of \$43 million.

During the third quarter of 2004, the Company issued 12,000,000 Series G, 5.20% Non-Cumulative First Preferred Shares with a stated value of \$300 million. Refer to note 6 of the Lifeco interim financial statements.

On September 24, 2004, the shareholders of the Company approved a subdivision of the Company's common shares on a two-for-one basis. The subdivision, which was effective October 6, 2004, increased the number of common shares outstanding on October 6, 2004 from 445,401,757 to 890,803,514. Had the subdivision been effective September 30, 2004, the number of common shares outstanding on September 30, 2004 would have increased from 445,424,257 to 890,848,514.

The Company utilizes the normal course issuer bid program to acquire common shares to mitigate the dilutive effect of stock options issued under the Company's Stock Option Plan.

In November, 2003, the Company announced a further normal course issuer bid commencing December 1, 2003 and terminating November 30, 2004. During the course of this bid, the Company may purchase up to but not more than 6,000,000 (12,000,000 on a subdivided basis) shares for cancellation. During the nine months ended September 30, 2004, through the normal course issuer bid process, 2,359,900 common shares were purchased for cancellation at a cost of \$117 million or \$49.45 per share (4,179,800 or \$24.73 on a subdivided basis).

The strengthening of the Canadian dollar in 2003 resulted in decreases to the provision for unrealized gain in translation of net investment in self-sustaining operations by \$89 million from September 30, 2003. In 2004, the further strengthening of the Canadian dollar resulted in decreases to the provision for unrealized gains of \$117 million.



In total, capital stock and surplus increased by \$920 million, to \$9.4 billion at September 30, 2004, from September 30, 2003, and increased by \$848 million from December 31, 2003.

#### **Off-Balance Sheet Arrangements**

The Company enters into off-balance sheet arrangements in the normal course of operations in the form of derivative instruments and a syndicated letter of credit facility. These arrangements are described in notes 16 and 20 to Lifeco's 2003 annual financial statements.

#### **Financial Strength**

The Office of the Superintendent of Financial Institutions Canada has specified a capital measurement basis for life insurance companies operating in Canada, known as the Minimum Continuing Capital and Surplus Requirements (MCCSR). GWL&A is subject to comprehensive state and federal regulation and supervision throughout the United States. The National Association of Insurance Commissioners has adopted risk-based capital rules and other financial ratios for U.S. life insurance companies. MCCSR ratios at September 30, 2004 for Great-West, London Life and Canada Life were approximately 201%, 249% and 206%, respectively. GWL&A has risk-based capital well in excess of that required by regulation.

#### **Credit Ratings**

Lifeco and its major subsidiaries continue to hold very strong ratings. There has been no change to ratings since December 31, 2003.

At the time of the CLFC acquisition in July, 2003, the ratings of the Company and its major subsidiaries were assigned a negative outlook by Standard & Poor's Rating Services and Moody's Investors Service. These rating agencies continue to monitor the progress of the Company and its major subsidiaries towards restoring their preacquisition capital and financial leverage positions.

Rating Agency	Measurement	Lifeco	Great- West	London Life	Canada Life	GWL&A
A.M. Best Company	Financial Strength		A+	A+	A+	A+
Dominion Bond Rating Service	Claims Paying Ability Senior Debt Subordinated Debt	A (high)	IC-1	IC-1	IC-1 AA (low)	NR
Fitch Ratings	Insurer Financial Strength		AA+	AA+	AA+	AA+
Moody's Investors Service*	Insurance Financial Strength		Aa3	Aa3	Aa3	Aa3
Standard & Poor's Rating Services*	Insurer Financial Strength Senior Debt Subordinated Debt	A+	AA	AA	AA A+	AA

<sup>\*</sup> Ratings are on negative outlook

#### **Cash Flows**

(in \$ millions)		For the three months ended September 30				For the nine months ended September 30			
		2004		2003		2004		2003	
Cash flows relating to the following activities:									
Operations	\$	750	\$	1,055	\$	2,574	\$	2,288	
Financing		(160)		1,730		(751)		2,066	
Investment		(657)		(522)		(2,015)		(1,808)	
Increase (decrease) in cash & certificates of deposit		(67)		2,263		(192)		2,546	
Cash & certificates of deposit, beginning of period		2,336		1,195		2,461		912	
Cash & certificates of deposit, end of period	\$	2,269	\$	3,458	\$	2,269	\$	3,458	

The cash flows from operations together with the cash flows from financing and investment for the three and nine months ended September 30, 2004 includes CLFC activity for 2004 and for the third quarter ended September 30, 2003.



The cash flows from operations reflect reduced funds held under reinsurance contracts in 2004. The change in cash flows from financing activities reflects the raising and repayment of debt financing in connection with the CLFC acquisition. Refer to the Consolidated Statement of Cash Flows in the Company's interim financial statements.

# **Capital Resources**

The Company has established lines of credit and has demonstrated ability to access the capital markets. The capital profile of the Company and its subsidiaries includes common and preferred share capital, long-term debt and capital securities/trust units. Refer to Lifeco's interim financial statements, notes 4, 5 and 6, for a full description of these resources.

# **Holding Company Structure**

As a holding company, Lifeco's ability to pay interest and other operating expenses and dividends and to meet its obligations generally depends upon receipt of sufficient funds from its principal subsidiaries.

The payment of interest and dividends by the principal subsidiaries is subject to restrictions set forth in relevant insurance and corporate laws and regulations which require that solvency and capital standards be maintained by Great-West, London Life, CLFC, Canada Life and GWL&A.



# **Operating Results**

# Canada

The operating results for the Canada segment of Lifeco are the net consolidated Canadian operating income of Great-West, which includes the related segment operating income of CLFC for 2004 and from the July 10, 2003 date of acquisition of CLFC for 2003, together with an allocation of a portion of Lifeco's corporate results.

# SELECTED CONSOLIDATED FINANCIAL INFORMATION

(in \$ millions)

For the three months ended September 30	2004	2003	% Change
Premiums:			-
Life insurance, guaranteed annuities and			
insured health products	\$ 1,384	\$ 1,315	5%
Self-funded premium equivalents (ASO contracts) (1)	451	468	-4%
Segregated funds deposits: (1)	400	0.40	050/
Individual products	426 499	342 481	25%
Group products	2,760	2,606	<u>4%</u> 6%
Total premiums and deposits  Bulk reinsurance - initial ceded premiums (2)	2,700	•	0%
·	2,760	(2,716)	
Net premiums and deposits		(110)	
Fee and other income	169	147	15%
Paid or credited to policyholders (2)	1,449	(1,271)	
Net income attributable to:			
Preferred shareholders	15	15	
Common shareholders	168	144	17%
For the nine months ended September 30			
Premiums:			
Life insurance, guaranteed annuities and			
insured health products	\$ 4,859	\$ 3,592	35%
Self-funded premium equivalents (ASO contracts) (1)	1,389	1,197	16%
Segregated funds deposits: (1)			
Individual products	1,649	1,047	57%
Group products	3,370	1,082	
Total premiums and deposits	11,267	6,918	63%
Bulk reinsurance - initial ceded premiums (2)		(2,716)	
Net premiums and deposits	11,267	4,202	168%
Fee and other income	509	364	40%
Paid or credited to policyholders (2)	5,152	1,151	
Net income attributable to:			
Preferred shareholders	43	27	59%
Common shareholders	496	371	34%
At September 30			
Total assets	\$ 48,993	\$ 47,071	4%
Segregated funds assets (1)	32,590	27,580	18%
Total assets under administration	<u>\$ 81,583</u>	\$ 74,651	9%

<sup>(1)</sup> Segregated funds deposits and self-funded premium equivalents (ASO contracts)

The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds or the claims payments related to administrative services only (ASO) Group health contracts. However, the Company does earn fee and other income related to these contracts. Both segregated fund and ASO contracts are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.

<sup>(2)</sup> During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed with third parties. Premiums related to the initial cession of in force policy liabilities in Canada and International operations were \$2,716 million.



# FINANCIAL INFORMATION Consolidated Operations

F	For the thi	ree mo	nths	For the nine months					
	ended Se	ptemb	er 30	ended September 30					
	2004	2003			2004	)4			
\$	1,384	\$	1,315	\$	4,859	\$	3,592		
	_		(2,716)		-		(2,716)		
	1,384		(1,401)		4,859		876		
	622		681		1,892		1,550		
169			147		509		364		
2,175		(573)			7,260		2,790		
		•							
	1,449		(1,271)		5,152		1,151		
	452		419		1,363		997		
	4		-		10		-		
	8		10		22		19		
	262		269		713		623		
	64		72		135		156		
	198		197		578		467		
	15		38		39		69		
\$	183	\$	159	\$	539	\$	398		
\$	15	\$	15	\$	43	\$	27		
	168		144		496		371		
\$	183	\$	159	\$	539	\$	398		
\$	925	\$	823	\$	5,019	\$	2,129		
\$	451	\$	468	\$	1,389	\$	1,197		
	\$ \$ \$ \$	ended Se 2004  \$ 1,384 622 169 2,175  1,449 452 4 8 262 64 198 15 \$ 183  \$ 15 168 \$ 183	ended Septemb 2004  \$ 1,384	\$ 1,384 \$ 1,315 - (2,716) 1,384 (1,401) 622 681 169 147 2,175 (573) 1,449 (1,271) 452 419 4 - 8 10 262 269 64 72 198 197 15 38 \$ 183 \$ 159 \$ 15 168 144 \$ 183 \$ 159 \$ 925 \$ 823	ended September 30         2004       2003         \$ 1,384       \$ 1,315         - (2,716)       \$ (2,716)         1,384       (1,401)         622       681         169       147         2,175       (573)         1,449       (1,271)         452       419         4       -         8       10         262       269         64       72         198       197         15       38         \$ 183       \$ 159         \$ 168       144         \$ 183       \$ 159         \$ 925       \$ 823	ended September 30         ended September 30           2004         2003         2004           \$ 1,384         \$ 1,315         \$ 4,859           - (2,716)         -         -           1,384         (1,401)         4,859           622         681         1,892           169         147         509           2,175         (573)         7,260           1,449         (1,271)         5,152           452         419         1,363           4         -         10           8         10         22           262         269         713           64         72         135           198         197         578           15         38         39           \$ 183         \$ 159         \$ 539           \$ 183         \$ 159         \$ 539           \$ 925         \$ 823         \$ 5,019	ended September 30         ended September 30           2004         2003         2004         2004           \$ 1,384         \$ 1,315         \$ 4,859         \$ (2,716)           -         (2,716)         -         -           1,384         (1,401)         4,859         -           622         681         1,892         -           169         147         509         -           2,175         (573)         7,260         -           1,449         (1,271)         5,152         -           4         -         10         -         -           8         10         22         -           262         269         713         -         -           64         72         135         -         -           15         38         39         -         -           \$ 15         38         39         -           \$ 15         \$ 43         \$           168         144         496           \$ 183         \$ 159         \$ 539         \$           \$ 925         \$ 823         \$ 5,019         \$		

<sup>(2)</sup> During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed with third parties. Premiums related to the initial cession of in force policy liabilities in Canadian operations were \$2,716 million.

Reference is made to note 12 of Lifeco's interim financial statements, Segmented Information.



# **NET INCOME**

Consolidated net earnings of the Canadian segment of Lifeco attributable to common shareholders for the three months ended September 30, 2004 increased 17% to \$168 million from \$144 million a year ago. For the nine months ended September 30, 2004, consolidated net earnings attributable to common shareholders increased 34% to \$496 million compared to \$371 million a year ago.

## **Net Income Attributable to Common Shareholders**

(in \$ millions)		 three mo Septemb		_	For the nine months ended September 30						
	 2004	2003	% Change		20	04		2003	% Change		
Group Insurance	\$ 67	\$ 67	-		;	189	\$	149	27%		
Individual Insurance & Investment Products	119	86	38%			346		210	65%		
Corporate	 (18)	(9)	-			(39)		12			
	\$ 168	\$ 144	17%	\$	5	496	\$	371	34%		

The increase was due to strong operating earnings for Great-West, London Life and CLFC's Canadian businesses. The three month comparative includes CLFC results for 2004 and 2003, while the nine month comparative includes CLFC from the date of acquisition July 10, 2003.

In particular, the major contributors to the year over year increase were as follows:

## **Group Insurance**

Earnings for the quarter were \$67 million which are flat compared to the same quarter in 2003. For the nine month period, earnings were \$189 million compared to \$149 million in 2003. In addition to including the extra two quarters of contribution from the CLFC business in 2004, earnings growth was achieved through favourable mortality and morbidity experience.

# **Individual Insurance & Investment Products**

Earnings for the quarter were \$119 million compared to \$86 million in 2003. For the nine month period, earnings were \$346 million compared to \$210 million in 2003. In addition to the contribution from the CLFC business, earnings growth was achieved largely through higher management fees, reflecting growth in segregated funds assets through sales and improved equity market value. Also contributing to the overall results were expense improvement and favourable interest gains.

# Corporate

Earnings for the quarter were a charge of \$18 million compared to a charge of \$9 million in 2003. For the nine month period, a charge of \$39 million in 2004 compared to \$12 million of income in 2003. The three month result is attributable to a reduction of capital which was used to finance the CLFC acquisition which has led to reduced income on capital. The nine month result is attributable to both reduced income on capital and higher external financing costs relating to the CLFC acquisition. Also, earnings in 2003 include a \$17 million after-tax gain on the sale of Lifestyle Retirement Communities, a wholly owned subsidiary of London Life.



#### PREMIUMS AND DEPOSITS AND SALES

(in \$ millions)

		Premiu	ms	and Dep	osits	Sales (1)					
For the three months ended September 30		2004		2003	% Change		2004		2003	% Change	
Business/Product											
Group Insurance	\$	1,099	\$	1,062	3%	\$	104	\$	74	41%	
Individual Insurance											
Life Insurance - Participating		422		418	1%		17		21	-19%	
- Non-participating		114		100	14%		17		19	-11%	
Living Benefits		53		43	23%		13		10	30%	
Retirement & Investment Services											
Individual products		482		420	15%		654		588	11%	
Group products		590		563	5%		154		150	3%	
Total premiums and deposits	\$	2,760	\$	2,606	6%	\$	959	\$	862	11%	
Bulk reinsurance - initial											
ceded premiums				(2,716)	_						
Net premiums and deposits	\$	2,760	\$	(110)	=						
Summary by Type											
Risk-based products	\$	1,384	\$	1,315	5%						
ASO contracts		451		468	-4%						
Segregated funds deposits:											
<ul> <li>Individual products</li> </ul>		426		342	25%						
- Group products		499		481	4%						
Total premiums and deposits	\$	2,760	\$	2,606	6%						
Bulk reinsurance - initial						4					
ceded premiums		-		(2,716)							
Net premiums and deposits	\$	2,760	\$	(110)	-						
	====										

<sup>(1)</sup> Excludes Quadrus distributed mutual funds sales.

#### PREMIUMS AND DEPOSITS - THREE MONTHS

Total premiums and deposits for the three months ended September 30, 2004 increased \$154 million over the \$2,606 million reported in 2003. The quarterly results include the premiums and deposits on the CLFC business for 2004 and 2003, which impacted all of the Company's main product lines.

### **Group Insurance**

Premiums and deposits increased from \$1,062 million in 2003 to \$1,099 million in 2004 due to growth in the Great-West block and strong CLFC Creditor/Direct Marketing results. This has been moderated by lower persistency on the CLFC block of policies as they are renewed as Great-West policies. The results are net of the impact of \$227 million (\$212 million in 2003) of premiums ceded by the Company under bulk reinsurance contracts entered into with third parties in connection with the acquisition of CLFC.

# Individual Insurance

Premiums and deposits on life insurance products increased from \$518 million in 2003 to \$536 million in 2004. Participating life premium growth has slowed reflecting a lower participating policy dividend scale. Living benefits increased from \$43 million in 2003 to \$53 million in 2004, which includes growth in Disability Insurance premiums. The 2004 and 2003 results are net of \$21 million of premiums ceded by the Company under bulk reinsurance contracts entered into with third parties in connection with the acquisition of CLFC.

#### Retirement and Investment Services

Premiums and deposits on annuity products increased from \$983 million in 2003 to \$1,072 million in 2004. On the individual products side, the increase reflects an increase in guaranteed products and segregated funds deposits. On the group products side, the increase reflects strong growth in premiums from existing clients, partially offset by a decrease in large case client deposits.



# **SALES - THREE MONTHS**

# **Group Insurance**

Sales have increased from \$74 million in 2003 to \$104 million in 2004. The increase reflects strong CLFC Creditor/Direct Marketing sales offset by lower Great-West small to mid size case sales.

#### Individual Insurance

Sales of life insurance products have decreased from \$40 million in 2003 to \$34 million in 2004, and living benefit products have increased from \$10 million to \$13 million. Life sales have slowed for the Participating block reflecting a lower participating policy dividend scale which has reduced large case sales. Although term and Universal Life sales are down slightly from last year, sales rebounded late in the quarter after products were repriced.

# **Retirement and Investment Services**

Sales of individual and group annuity products have, in aggregate, increased from \$738 million in 2003 to \$808 million in 2004. Sustained improvement in equity markets, certain product improvements and various technology enhancements to assist agents have factored in the sales improvement for Individual products over 2003. Transfers of new large cases for Group products have been lower than last year which has tempered the overall sales result.

(in	\$	millions)
-----	----	-----------

,		Premiu	ms	and Dep	osits	. Sales (1)					
For the nine months ended September 30		2004		2003	% Change		2004		2003	% Change	
Business/Product		,									
Group Insurance	\$	3,275	\$	2,951	11%	\$	259	\$	210	23%	
Individual Insurance											
Life Insurance - Participating		1,292		1,135	14%		53		57	-7%	
- Non-participating		337		237	42%		54		37	46%	
Living Benefits		158		110	44%		33		22	50%	
Retirement & Investment Services											
Individual products		1,837		1,242	48%		2,441		1,707	43%	
Group products		4,368		1,243	251%		604		448	35%	
Total premiums and deposits	\$	11,267	\$	6,918	63%	\$	3,444	\$	2,481	39%	
Bulk reinsurance - initial											
ceded premiums		-		(2,716)	-						
Net premiums and deposits	\$	11,267	\$	4,202	168%						
Summary by Type											
Risk-based products	\$	4,859	\$	3,592	35%						
ASO contracts		1,389		1,197	16%						
Segregated funds deposits:											
- Individual products		1,649		1,047	57%						
- Group products		3,370		1,082	211%						
Total premiums and deposits	\$	11,267	\$	6,918	63%						
Bulk reinsurance - initial											
ceded premiums		-		(2,716)	-						
Net premiums and deposits	<u> </u>	11,267	\$	4,202	168%						

<sup>(1)</sup> Excludes Quadrus distributed mutual funds sales.

# PREMIUMS AND DEPOSITS - NINE MONTHS

For the nine months ended September 30, 2004, total premiums and deposits before deduction of initial ceded premiums related to bulk reinsurance of a block of in force liabilities, increased \$4,349 million over the \$6,918 million reported in 2003. The 2004 results include the premiums and deposits on the CLFC business for the full nine month period, which impacted all of the Company's main product lines. The 2003 result includes the CLFC premiums and deposits from July 10 to September 30, 2003.



# **Group Insurance**

Premiums and deposits increased from \$2,951 million in 2003 to \$3,275 million in 2004. The increase reflects the addition of premium on the CLFC business for an extra two quarters partly offset by a net decrease in premium on the Great-West and London Life businesses. The net decrease in 2004 at Great-West and London Life is a result of the impact of \$639 million (\$212 million in 2003) of premiums ceded by the Company under bulk reinsurance contracts entered into with third parties in connection with the acquisition of CLFC.

# Individual Insurance

Premiums and deposits on life insurance products increased from \$1,372 million in 2003 to \$1,629 million in 2004. The 2004 result is net of \$66 million (\$21 million in 2003) of premiums ceded by the Company under bulk reinsurance contracts entered into with third parties in connection with the acquisition of CLFC. The increase is largely due to inclusion of premium on the CLFC business for an additional two quarters. However, Participating life premium growth has slowed reflecting a lower participating policy dividend scale. Living benefits increased from \$110 million in 2003 to \$158 million in 2004, reflecting growth in both Critical Illness and Disability Insurance products.

#### **Retirement and Investment Services**

Premiums and deposits on annuity products increased from \$2,485 million in 2003 to \$6,205 million in 2004. The increase reflects the inclusion of CLFC business for an additional two quarters. On the individual products side, results also benefited from a stronger Registered Retirement Savings Plan (RRSP) campaign. On the group products side, the increase also reflects stronger sales of Great-West pension products. The results also include the conversion of CLFC's Trust business to London Life business which added \$2,222 million of premiums and deposits in 2004.

## **SALES - NINE MONTHS**

## **Group Insurance**

Sales have increased from \$210 million in 2003 to \$259 million in 2004. The results reflect strong increases in CLFC Creditor/Direct Marketing and activity increases in large case clients. These results were offset by weaker small to mid size case sales.

# Individual Insurance

Sales of life insurance products have increased from \$94 million in 2003 to \$107 million in 2004, and living benefit products have increased from \$22 million to \$33 million. Reasons for the results are similar to the three month period.

### **Retirement and Investment Services**

Sales of individual and group annuity products have, in aggregate, increased from \$2,155 million in 2003 to \$3,045 million in 2004 which result reflects the inclusion of CLFC results for an additional two quarters. The individual product side showed strong sales in segregated funds at both Great-West and London Life. The group product side result reflects growth in business from existing clients.

Net Investment Income (in \$ millions)		 hree mor eptembe		For the nine months ended September 30					
	2004	2003	% Change		2004		2003	% Change	
Investment income earned Amortization of gains and losses Provision for credit losses	\$ 555 72 1	\$ 635 62 -	-13%	\$	1,692 219 3	\$	1,428 148 (4)		
Gross investment income Less: investment expenses	 628 6	697 16	-10%		1,914 22		1,572 22	22%	
Net investment income	\$ 622	\$ 681	-9%	\$	1,892	\$	1,550	22%	

Net investment income for the three months ended September 30, 2004 decreased \$59 million or 9% from the same period last year primarily due to lower investment income resulting from the sale of invested assets funding the CLFC acquisition.



For the nine months ended September 30, 2004, net investment income increased \$342 million or 22% from the same period last year, primarily as a result of reflecting a \$445 million increase from the inclusion of CLFC for an additional two quarters, which was offset by lower investment income resulting from the sale of invested assets used to fund the CLFC acquisition.

Fee Income (in \$ millions)			 hree mor Septembe	For the nine months ended September 30						
	2	004	2003	% Change		2004		2003	% Change	
Segregated funds	\$	127	\$ 104	22%	\$	384	\$	264	45%	
ASO contracts		27	27	-		85		65	31%	
Other		15	16	-6%		40		35	14%	
	\$	169	\$ 147	15%	\$	509	\$	364	40%	

In addition to providing traditional risk-based insurance products, the Company also provides certain products on a fee-for-service basis. The most significant of these products are segregated funds, for which the Company earns investment management fees, and Administrative Services Only (ASO) contracts, under which the Company provides group insurance benefit plan administration on a cost-plus basis.

For the nine month period ended September 30, 2004, fee income on segregated fund products increased from \$264 million in 2003 to \$384 million in 2004, reflecting the inclusion of CLFC for an additional two quarters, as well as strong growth in fees from new and existing business reflecting improved equity market conditions. Fee income on ASO increased from \$65 million in 2003 to \$85 million in 2004, reflecting the inclusion of CLFC for an additional two quarters, as well as growth in the block of business.

Other fee income is comprised of investment and property management fees, including fees derived from the management of Quadrus mutual funds. At September 30, 2004, there was approximately \$1.0 billion of Quadrus mutual fund assets generating investment management fees for the Company.

For the three month period ended September 30, 2004, fee income increased \$22 million over 2003. Improved equity markets have led to higher segregated fund fee income.

# Paid or Credited to Policyholders

This amount includes increases in policy liabilities, claims, surrenders, annuity and maturity payments, dividend and experience refund payments for risk-based products, but does not include payment amounts for fee-based products (ASO contracts and segregated funds).

In aggregate, \$5.2 billion was paid or credited to policyholders in the nine months ended September 30, 2004, including benefits paid or credited to policyholders of CLFC.

# **Income Taxes**

Income taxes for the three and nine month periods ended September 30, 2004 were \$64 million and \$135 million, respectively, compared to \$72 million and \$156 million for the 2003 periods.

The decrease in income taxes reflects the recognition of favorable tax experience during the period. Tax planning may allow the Company to record lower income taxes in the current period and, as well, income taxes recorded in prior periods may be adjusted in the current period to reflect management's best estimates of the overall adequacy of its provisions. Management monitors the status of the Company's income tax filings, and regularly assesses the overall adequacy of its provision for income taxes.



# Other

Included in other benefits and expenses are operating expenses, commission payments, as well as premium taxes.

(in \$ millions)				three mor Septembe	<del>-</del>	For the nine months ended September 30						
	2004			2003	% Change		2004		2003	% Change		
Total expenses	\$	226	\$	256	-12%	\$	727	\$	583	25%		
Less: investment expenses		6		17	-65%		22		23	-4%		
Operating expenses		220		239	-8%		705		560	26%		
Commissions		190		146	30%		529		363	46%		
Premium taxes		42		34	24%		129		74	74%		
Total	\$	452	\$	419	8%	\$	1,363	\$	997	37%		

For the three months ended September 30, 2004, operating and investment expenses decreased \$30 million when compared to the same period in 2003 primarily reflecting synergies achieved in the restructuring and integration of CLFC operations. The inclusion of CLFC expenses in 2004 was \$47 million for operating expenses, commission payments of \$34 million, and premium taxes of \$13 million.

For the nine months ended September 30, 2004, operating and investment expenses increased \$144 million when compared to the same period in 2003. The inclusion of CLFC expenses in 2004 was \$230 million for operating expenses, commission payments of \$111 million, and premium taxes of \$44 million.



# **Operating Results**

# Europe

The Europe segment of Lifeco is comprised of the European insurance and annuity operations of CLFC for 2004 and from the July 10, 2003 date of acquisition of CLFC for 2003, together with reinsurance operations of both CLFC and London Reinsurance Group (LRG).

# **SELECTED CONSOLIDATED FINANCIAL INFORMATION** (in \$ millions)

For the three months ended September 30	2004	2003	% Change
Premiums:			
Life insurance, guaranteed annuities and	<b>.</b>	• ••	
insured health products	\$ 1,176	\$ 931	26%
Segregated funds deposits: (1) Individual products	643	542	19%
Group products	•	1	-
Total premiums and deposits	1,819	1,474	23%
Fee and other income	81	61	33%
Paid or credited to policyholders	1,235	1,037	19%
Net income attributable to:			
Preferred shareholders	•	-	-
Common shareholders	92	35	163%
For the nine months ended September 30			
Premiums:			
Life insurance, guaranteed annuities and			
insured health products Segregated funds deposits: (1)	\$ 4,361	\$ 3,079	42%
Individual products	2,283	542	
Group products	2,255	1	100%
Total premiums and deposits	6,646	3,622	83%
Fee and other income	268	61	-
Paid or credited to policyholders	4,635	3,432	35%
Net income attributable to:			
Preferred shareholders	•	-	-
Common shareholders	245	58	
At September 30			
Total assets	\$ 18,837	\$ 19,892	-5%
Segregated funds assets (1)	16,494	14,378	15%
Total assets under administration	<u>\$ 35,331</u>	\$ 34,270	3%

<sup>(1)</sup> Segregated funds deposits

The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds. However, the Company does earn fee and other income related to these contracts. Segregated funds are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.



# FINANCIAL INFORMATION Consolidated Operations

n \$ millions)	or the thi			For the nine months ended September 30						
	 004	2003			2004	2003				
Income:										
Premium income (1)	\$ 1,176	\$	931	\$	4,361	\$	3,079			
Net investment income	231		241		752		529			
Fee and other income	 81		61_		268		61			
Total income	1,488		1,233		5,381		3,669			
Benefits and Expenses:										
Paid or credited to policyholders	1,235		1,037		4,635		3,432			
Other	143		153		445		168			
Amortization of finite life intangible assets	3		-		4		-			
Distribution on capital trust securities	 -		<u> </u>			_	-			
Net operating income before income taxes	107		43		297		69			
Income taxes	13_		8		51	_	7			
Net income before non-controlling interests	 94		35		246		62			
Non-controlling interests	 2			_	11	_	4			
Net income	\$ 92	\$	35	\$	245	\$	58			
Summary of Net Income										
Preferred shareholder dividends	\$ -	\$	-	\$	•	\$	-			
Net income - common shareholders	92		35		245		58			
Net income	\$ 92	\$	35	\$	245	\$	58			
(1) excludes - segregated funds deposits	\$ 643	\$	543	\$	2,285	\$	543			



#### **NET INCOME**

Consolidated net earnings of the European segment of Lifeco attributable to common shareholders for the three months ended September 30, 2004 increased 163% to \$92 million from \$35 million a year ago. For the nine months ended September 30, 2004, consolidated net earnings attributable to common shareholders increased 322% to \$245 million compared to \$58 million a year ago.

#### Net Income Attributable to Common Shareholders

(in \$ millions)				ree mo eptemb	For the nine months ended September 30						
	2	004	2	2003	% Change		2004		2003	% Change	
Insurance & Annuities	\$	70	\$	35	100%	\$	185	\$	35		
Reinsurance		22		-			60		23		
	\$	92	\$	35	163%	\$	245	\$	58	322%	

Earnings for the quarter were \$92 million compared to \$35 million in 2003. The increase reflects growth in both Insurance & Annuities and Reinsurance.

The Insurance & Annuities growth reflects stronger sales in Germany, improved morbidity experience in the United Kingdom resulting from better claims management, improved operational efficiencies and the impact of a stronger British pound and Euro against the Canadian dollar.

The Reinsurance growth is largely a reflection of weaker results in 2003 in connection with certain property & casualty contracts in LRG, partially offset by weaker mortality experience in Canada Life Reinsurance in 2004.

The nine month results for 2003 include the results of LRG for the entire period, and the results of the Canada Life Insurance & Annuities and Reinsurance businesses from the July 10 date of acquisition.

# PREMIUMS AND DEPOSITS AND SALES

(in \$ millions)

	Premiu	ms a	and Dep	osits	Sales					
For the three months ended September 30	 2004	2003		% Change	2004		2003		% Change	
Business/Product	 									
Insurance & Annuities	\$ 1,165	\$	1,054	11%	\$	798	\$	783	2%	
Reinsurance	654		420	56%		612		373	64%	
Total premiums and deposits	\$ 1,819	\$	1,474	23%	\$	1,410	\$	1,156	22%	
Summary by Type				· · · · · ·						
Risk-based products	\$ 1,176	\$	931	26%						
ASO contracts	-		-	-						
Segregated funds deposits:										
- Individual products	643		542	19%						
- Group products	•		1	-						
Total premiums and deposits	\$ 1,819	\$	1,474	23%						

#### PREMIUMS AND DEPOSITS - THREE MONTHS

Total premiums and deposits for the quarter increased \$345 million over the \$1,474 million reported in 2003. The results include the contribution from the CLFC businesses.

# **Insurance & Annuities**

Premiums and deposits were \$1,165 million for the three month period, while sales were \$798 million. The results primarily reflect strong sales of German pension products.

### Reinsurance

Premiums and deposits increased from \$420 million in 2003 to \$654 million in 2004. LRG increased from \$354 million to \$592 million of premium due to strong life reinsurance results.



(in \$ millions)													
		Premiu	ms a	and Dep	osits	Sales							
For the nine months ended September 30	2004		2003		% Change	2004		2003		% Change			
Business/Product													
Insurance & Annuities	\$	4,199	\$	1,054		\$	2,931	\$	783				
Reinsurance		2,447		2,568	-5%		2,288		2,521	-9%			
Total premiums and deposits	\$	6,646	\$	3,622	83%	\$	5,219	\$	3,304	58%			
Summary by Type													
Risk-based products	\$	4,361	\$	3,079	42%								
ASO contracts		-		-	-								
Segregated funds deposits:													
- Individual products		2,283		542									
- Group products		2		1									
Total premiums and deposits	\$	6,646	\$	3,622	83%								

# PREMIUMS AND DEPOSITS - NINE MONTHS

For the nine months ended September 30, 2004, total premiums and deposits increased \$3,024 million over the \$3,622 million reported in 2003. The 2004 results include CLFC premiums and deposits of \$4,418 million and LRG premiums of \$2,228 million (\$2,502 million in 2003).

#### Insurance & Annuities

Premiums and deposits were \$4,199 million for the nine month period, while sales were \$2,931 million (\$783 million in 2003). The 2004 results include the extra two quarters of contribution from the Canada Life business. In addition, the increase is due to strong growth in most lines of business particularly in UK payout annuities and offshore savings & investments single premium products as well as German pension products. This increase is partially offset by the divestiture of operations in the Bahamas and Puerto Rico at the end of 2003.

#### Reinsurance

Premiums and deposits were \$2,447 million, and sales were \$2,288 million for the nine month period. Results reflect an additional two quarters of CLFC results, offset by lower premiums arising from certain life reinsurance contracts at LRG.

Net Investment Income (in \$ millions)		 hree mor eptembe		For the nine months ended September 30							
	2004	2003	% Change		2004		2003	% Change			
Investment income earned Amortization of gains and losses Provision for credit losses	\$ 212 24 (1)	\$ 228 19 (3)	-7%	\$	693 71 (1)	\$	513 24 (5	35%			
Gross investment income Less: investment expenses	235 4	244 3	-4%		763 11		532 3	43%			
Net investment income	\$ 231	\$ 241	-4%	\$	752	\$	529	42%			

Net investment income for the three months ended September 30, 2004 decreased \$10 million or 4% from the same period last year primarily as a result of investment income in 2003 on new reinsurance contracts ceded which were not present in the current year.

For the nine months ended September 30, 2004, net investment income increased \$223 million or 42% from the same period last year, primarily as a result of the inclusion of CLFC income of \$396 million. This was offset by the ceding of investment income under certain reinsurance contracts in 2003 and the commutation of reinsurance business in the current year.



#### Fee Income

In addition to providing traditional risk-based insurance products, the Company also provides certain products on a fee-for-service basis. The most significant of these products are segregated funds, for which the Company earns investment management fees.

(in \$ millions)			hree mor eptembe		For the nine months ended September 30						
	2	004	2003	% Change		2004		2003	% Change		
Segregated funds	\$	81	\$ 55	47%	\$	267	\$	55	-		
Other		-	6			<u>1</u>		6	<del>-</del>		
	\$	81	\$ 61	33%	\$	268	\$	61	-		

Fee income on segregated fund products is derived from the management of funds. In the U.K., fee income was \$169 million, and in Ireland/Germany was \$99 million for the nine months ended September 30, 2004. For the three months ended September 30, 2004, fee income was \$52 million and \$29 million, for the U.K. and Ireland/Germany respectively.

# Paid or Credited to Policyholders

This amount includes increases in policy liabilities, claims, surrenders, annuity and maturity payments, dividend and experience refund payments for risk-based products, but does not include payment amounts for fee-based products (segregated funds).

In aggregate, \$4.6 billion was paid or credited to policyholders in the nine months ended September 30, 2004, compared to \$3.4 billion for the same period of 2003.

#### **Income Taxes**

Income taxes for the three and nine month periods ended September 30, 2004 were \$13 million (\$8 million in 2003) and \$51 million (\$7 million in 2003), respectively, consistent with increases in income before income taxes.

## Other

Included in other benefits and expenses are operating expenses, commission payments, as well as premium taxes.

(in \$ millions)				hree mor Septembe		For the nine months ended September 30						
	2	2004		2003	% Change		2004		2003	% Change		
Total expenses	\$	83	\$	95	-13%	\$	261	\$	110	137%		
Less: investment expenses		4		3	-		11		3	-		
Operating expenses		79		92	-14%		250		107	134%		
Commissions		44		58	-		170		58	-		
Premium taxes		20		3	-		25		3			
Total	\$	143	\$	153	-7%	\$	445	\$	168	165%		

For the three months ended September 30, 2004, operating and investment expenses decreased \$12 million when compared to the same period in 2003, primarily reflecting synergies achieved in the restructuring and integration of CLFC operations.

For the nine months ended September 30, 2004, operating and investment expenses increased \$151 million when compared to the same period in 2003 due to the inclusion of CLFC expenses for an additional two quarters in 2004.



# **Operating Results**

# **United States**

The United States operating results for Lifeco are the net operating income of GWL&A, and the consolidated United States operations of Great-West, which includes United States operating income of CLFC for 2004 and from the July 10, 2003 date of acquisition of CLFC for 2003, together with an allocation of a portion of Lifeco's corporate results.

# SELECTED CONSOLIDATED FINANCIAL INFORMATION

(in \$ millions)

For the three months ended September 30	2004	2003	% Change
Premiums:			
Life insurance, guaranteed annuities and insured health products Self-funded premium equivalents (ASO contracts) (1) Segregated funds deposits: (1)	\$ 527 1,564	\$ 818 1,597	-36% -2%
Individual products Group products	77 546	100 566	-23% -4%
Total premiums and deposits Bulk reinsurance - initial ceded premiums (2)	2,714	3,081 (2,713)	-12% -
Net premiums and deposits	2,714	368	
Fee and other income	305	290	5%
Paid or credited to policyholders (2)	703	(1,825)	-139%
Net income attributable to: Preferred shareholders Common shareholders	- 157	- 163	- -4%
For the nine months ended September 30			
Premiums: Life insurance, guaranteed annuities and insured health products Self-funded premium equivalents (ASO contracts) (1) Segregated funds deposits: (1)	\$ 1,218 4,680	\$ 2,011 5,089	-39% -8%
Individual products	192	252	-24%
Group products	1,759	1,940	-9%
Total premiums and deposits Bulk reinsurance - initial ceded premiums (2)	7,849	9,292 (2,713)	-16% 
Net premiums and deposits	7,849	6,579	19%
Fee and other income	897	905	-1%
Paid or credited to policyholders (2)	1,702	(361)	
Net income attributable to: Preferred shareholders Common shareholders	- 470	- 427	- 10%
At September 30 Total assets Segregated funds assets (1) Total assets under administration	\$ 28,875 16,510 \$ 45,385	\$ 32,120 16,337 \$ 48,457	-10% 1% -6%

<sup>(1)</sup> Segregated funds deposits and self-funded premium equivalents (ASO contracts)

The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds or the claims payments related to administrative services only (ASO) Group health contracts. However, the Company does earn fee and other income related to these contracts. Both segregated fund and ASO contracts are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.



(2) During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed with third parties. Premiums related to the initial cession of in force policy liabilities in GWL&A operations were \$2,713 million.

FINANCIAL INFORMATION								
Consolidated Operations (in \$ millions)		For the th	ree mo	nths		For the ni	ne mo	nths
		ended Se				ended Se		
		2004		2003	2004			2003
Income:								
Premium income (1)	\$	527	\$	818	\$	1,218	\$	2,011
Bulk reinsurance - initial ceded premiums (2)				(2,713)		-		(2,713)
		527		(1,895)		1,218		(702)
Net investment income		419		394		1,277		1,088
Fee and other income		305		290		897		905
Total income		1,251		(1,211)		3,392		1,291
Benefits and Expenses:								
Paid or credited to policyholders (2)		703		(1,825)		1,702		(361)
Other		314		374		975		1,008
Amortization of finite life intangible assets Distribution on capital trust securities		-		-		-		-
Net operating income before income taxes		234		240		715		644
Income taxes		75		80		236		218
Net income before non-controlling interests	<u></u>	159		160		479		426
Non-controlling interests		2		(3)		9		_ (1)
Net income	\$	157	\$	163	\$	470	\$	427
Summary of Net Income								
Preferred shareholder dividends	\$	-	\$	•	\$	-	\$	-
Net income - common shareholders		157		163		470		427
Net income	\$	157	\$	163	\$	470	\$	427
(1) excludes - segregated funds deposits	\$	623	\$	666	\$	1,951	\$	2,192
<ul> <li>self-funded premium equivalents (ASO)</li> </ul>	\$	1,564	\$	1,597	\$	4,680	\$	5,089

<sup>(2)</sup> During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed with third parties. Premiums related to the initial cession of in force policy liabilities in GWL&A operations were \$2,713 million.

Reference is made to note 12 of Lifeco's interim financial statements, Segmented Information.



## **NET INCOME**

Consolidated net earnings of the United States segment of Lifeco attributable to common shareholders for the three months ended September 30, 2004, decreased 4% to \$157 million, compared to \$163 million a year ago. For the nine months ended September 30, 2004 consolidated net income attributable to common shareholders increased 10% to \$470 million, compared to \$427 million a year ago.

#### Net Income Attributable to Common Shareholders

(in \$ millions)			ree mo eptemb		For the nine months ended September 30						
	 2004		003	% Change	2004		2003		% Change		
Healthcare	\$ 62	\$	77	-19%	\$	192	\$	214	-10%		
Financial Services	94		76	24%		276		194	42%		
Corporate	1		10	-90%		2		19	-89%		
	\$ 157	\$	163	-4%	\$	470	\$	427	10%		
In millions US \$	\$ 99	\$	103	-4%	\$	297	\$	269	10%		

The decrease in earnings for the three month period ended September 30, 2004 is primarily due to a decrease in Healthcare earnings. The increase in earnings for the nine months period ended September 30, 2004, compared to a year ago was primarily due to increased earnings of CLFC operations. CLFC closed on a financial transaction on February 29, 2004, which resulted in ceding 100% of the group life and health block of business (excluding the medical stop-loss business) to Jefferson Pilot Corporation on an indemnity-coinsurance basis.

In terms of major business units, in addition to the inclusion of the U.S. operations of CLFC, the three months ended September 30, 2004 reflect the following:

- Healthcare Third quarter earnings decreased 19% as compared to the third quarter 2003. This decline is
  primarily due to an increase in aggregate health claims in 2004. Investment in disease management
  programs and implementation of new product designs intended to manage healthcare costs have partially
  mitigated the results of lower administrative fees, premium, and aggregate stop loss prior year deficit
  recoveries.
- Financial Services The increase in earnings of 24% for the third quarter of 2004, compared to a year ago, is primarily related to the increased earnings of CLFC during 2004.
- Corporate Earnings decreased primarily due to reduction in investment income.

For the nine months ended September 30, 2004:

- Healthcare The decrease in earnings of 10% for the nine months ended September 30, 2004 compared to a year ago, is primarily related to lower premium and administrative fees combined with the reduction in customer deficit recoveries. The investment in disease management programs and new product designs, such as Consumer Advantage, that are based upon consumer driven healthcare models have partially mitigated the results of lower premium and administrative fees. The Company continues to consolidate claims payment and processing locations in an effort to manage costs and service quality. In addition, Healthcare has also developed a new market segment, specialty risk. This unit specializes in TPA (third party administrators) joint ventures and other strategic alliances. Results of these operations are included in the nine month results.
- Financial Services The increase in earnings of 42% for the nine months ended September 30, 2004, compared to a year ago, is primarily related to the inclusion of CLFC earnings for an additional two quarters in 2004.
- Corporate Earnings decreased primarily due to a reduction in investment income and lower income tax credits from prior years.



#### PREMIUMS AND DEPOSITS AND SALES

(in \$ millions)

		Premiu	ทร ส	and Dep	osits	Sales					
For the three months ended September 30		2004		2003	% Change		2004		2003	% Change	
Business/Product Healthcare Group life and health	\$	1,741	\$	2,049	-15%	\$	240	\$	190	26%	
Financial Services Individual Markets Retirement Services		218 755	<u> </u>	288 744	-24% 1%		77 323	•	71 339	8% -5%	
Total premiums and deposits  Bulk reinsurance - initial  ceded premiums  Net premiums and deposits	* * *	2,714	\$	3,081 (2,713) 368	-12%	<u>\$</u>	640	\$	600	7%_	
Summary by Type Risk-based products ASO contracts	\$	527 1,564	\$	818 1,597	-36% -2%						
Segregated funds deposits: - Individual products - Group products		77 546		100 566	-23% -4%						
Total premiums and deposits and sales  Bulk reinsurance - initial  ceded premiums	\$	2,714	\$	3,081	-12%						
Net premiums and deposits  Total premiums and deposits and sales US \$	\$	2,714	\$	368 2,226	-7%	\$	490	\$	436	12%	

# PREMIUMS AND DEPOSITS - THREE MONTHS

For the three months ended September 30, 2004, premiums and deposits were \$2,714 million in total: \$527 million of risk-based product premiums, \$623 million of segregated funds deposits, and \$1,564 million of ASO contract premiums.

#### Healthcare

Before the \$145 million of premiums ceded in 2004 to a third party reinsurer, the Healthcare line is down 8% compared to the same period last year. The majority of the decrease in the Healthcare segment reflects the strengthening of the Canadian dollar and the accounting reclassification of \$9 million Minimum Premium Plan to administrative fees, as well as the decline in membership during 2003. This membership trend has begun to reverse in 2004. Total Healthcare membership at September 30, 2004 of 1.948 million members increased 1.8% from 1.913 million members at June 30, 2004. These membership totals included 0.044 million and 0.039 million members from the CLFC acquisition of medical stop loss business as of September 30, 2004 and June 30, 2004, respectively. The overall increase in membership is primarily the result of lower terminations in all market segments.

#### **Financial Services**

The decrease in premiums and deposits in the Financial Services segment from 2003 (before reinsurance) is primarily attributable to the strengthening of the Canadian dollar. Participant accounts in the retirement services markets (including third-party administration and institutional) increased 1.5% reflecting a net growth in participant accounts of 34,555 for the three months ended September 30, 2004.

# SALES – THREE MONTHS Healthcare

The increase in sales for the three months ended September 30, 2004 was driven by the Healthcare segment increase of 26%, primarily due to the impact of efforts taken in 2003 to reorganize the sales force. This included the re-branding effort and the development of a centralized proposal process as well as a re-focus on sales efforts. The increase was offset somewhat by the strengthening of the Canadian dollar.



#### **Financial Services**

Financial Services sales decreased due to the strengthening of the Canadian dollar; in U.S. dollars, sales were essentially flat.

(in \$ millions)	Premiu	ms a	and Dep	osits		Sa	les	
For the nine months ended September 30	 2004		2003	% Change	2004		2003	% Change
Business/Product					 			
Healthcare								
Group life and health	\$ 4,798	\$	6,196	-23%	\$ 1,251	\$	764	64%
Financial Services								
Individual Markets	710		665	7%	190		225	-16%
Retirement Services	2,341		2,431	-4%	1,064		1,079	-1%
Total premiums and deposits	\$ 7,849	\$	9,292	-16%	\$ 2,505	\$	2,068	21%
Bulk reinsurance - initial								
ceded premiums	-		(2,713)					
Net premiums and deposits	\$ 7,849	\$	6,579	19%				
Summary by Type								
Risk-based products	\$ 1,218	\$	2,011	-39%				
ASO contracts	4,680		5,089	-8%				
Segregated funds deposits:								
- Individual products	192		252	-24%				
- Group products	1,759		1,940	-9%				
Total premiums and deposits and sales	\$ 7,849	\$	9,292	-16%				
Bulk reinsurance - initial				<del></del>				
ceded premiums	-		(2,713)					
Net premiums and deposits	\$ 7,849	\$	6,579	19%				
Total premiums and deposits and sales US \$	\$ 5,902	\$	6,498	-9%	\$ 1,884	\$	1,446	30%

# PREMIUMS AND DEPOSITS - NINE MONTHS

For the nine months ended September 30, 2004, premiums and deposits were \$7,849 million in total: \$1,218 million of risk-based product premiums, \$1,951 million of segregated funds deposits, and \$4,680 million of ASO contract premiums.

#### Healthcare

The Healthcare business decreased by 9% compared to the same period last year, before excluding the 2004 impact of \$850 million of premiums ceded (\$426 million of premium ceded associated with the sale of CLFC Group Life and Health business, and \$424 million of reinsurance ceded opposite group health stop loss business). The majority of the decrease is related to the strengthening of the Canadian dollar, with the remaining due to the accounting reclassification of \$23 million Minimum Premium Plan to administrative fees and the decline in membership during 2003. This membership trend has begun to reverse in the second half of 2004. Total Healthcare membership at September 30, 2004 of 1.948 million members increased from 1.856 million members at December 31, 2003 and September 30, 2003 by 5%. Membership at September 30, 2004 included the 44,000 stop loss memberships obtained in the CLFC acquisition which was not reflected in the December 31, 2003 membership. Without CLFC, the membership increase from December 31, 2003 would be 2.6%.

# **Financial Services**

Premiums and deposits in the Financial Services segment have remained relatively flat in 2004 compared to the same period of 2003. At September 30, 2004, the participant accounts total of 2,411,728 in the retirement services markets (including third-party administration and institutional) have shown a net growth of 123,377, a 5.4% increase from the December 31, 2003 participant account total of 2,288,351.



# **SALES - NINE MONTHS**

#### Healthcare

The increase in sales for the nine months ended September 30, 2004 was driven by the Healthcare segment increase of 64%, primarily due to the impact of efforts taken in 2003 to reorganize the sales force. These efforts reflected an increase in both the number of cases sold and average size of cases sold in all market segments.

# **Financial Services**

Financial Services decreased by 4% due to the decrease in sales in the individual markets lines of business. Both lines of business were negatively impacted by the strengthening of the Canadian dollar.

Net Investment Income (in \$ millions)			ee mo		For the nine months ended September 30						
	2004	2	2003	% Change		2004		2003	% Change		
Investment income earned	\$ 402	\$	387	4%	\$	1,214	\$	1,052	15%		
Amortization of gains and losses	20		23	-13%		67		49	37%		
Provision for credit losses	2		(8)	ſ		10		1			
Gross investment income	 424		402	5%		1,291		1,102	17%		
Less: investment expenses	5		8	-38%		14		14	-		
Net investment income	\$ 419	\$	394	6%	\$	1,277	\$	1,088	17%		

Net investment income for the three months ended September 30, 2004 increased by \$25 million or 6% from the same period last year primarily due to the 2003 CLFC results being included from the July 10 date of acquisition.

For the nine months ended September 30, 2004, net investment income increased by \$189 million or 17% from the same period last year, primarily as a result of the inclusion of CLFC income for an additional two quarters.

# Fee Income

Fee income is derived from the management of segregated funds assets and the administration of Group health ASO business. 2004 results include CLFC fee income.

(in \$ millions)				ee moi		For the nine months ended September 30							
	2	2004	2	2003	% Change	7	2004		2003	% Change			
Segregated funds	\$	55	\$	53	4%	\$	170	\$	158	8%			
ASO contracts		216		206	5%		628		656	-4%			
Other		34		31	10%		99		91	9%			
	\$	305	\$	290	5%	\$	897	\$	905	-1%			

For the three months ended September 30, 2004, fee income increased 5% compared to the same period in 2003. Segregated funds increased due to the improvement in equity markets. Administrative fees are higher than prior year, due to a \$9 million Minimum Premium Plan accounting reclassification from premium in the third quarter. These increases are partially offset by the impact of the strengthened Canadian dollar.

For the nine months ended September 30, 2004, fee income decreased 1% compared to the same period in 2003. An increase in segregated funds due to the improvement in the equity markets was more than offset by a decrease associated with the change in the US dollar translation rates. The decrease in ASO administrative service fees is primarily the result of the strengthened Canadian dollar, which more than offset a \$23 million Minimum Premium Plan accounting reclassification from premium in 2004.

# Paid or Credited to Policyholders

This amount includes increases in policy liabilities, claims, surrenders, annuity and maturity payments, dividend and experience refund payments for risk-based products, but does not include payment amounts for fee-based products (ASO contracts and segregated funds).



Amounts paid or credited to policyholders was \$843 million and \$888 million for the three months ended September 30, 2004 and 2003, respectively, net of the impact of the sale of CLFC group life and health businesses and reinsurance ceded to a third party reinsurer described below.

For the nine months ended September 30, 2004, amounts paid or credited to policyholders increased by \$200 million or 9%, net of the \$850 million reductions in 2004 and \$2,713 million in 2003 for the sale of CLFC group life and health business and reinsurance ceded to a third party reinsurer of GWL&A group health stop loss business.

#### Other

Included in other benefits and expenses are operating expenses, commission payments, as well as premium taxes.

(in \$ millions)			ee mo		For the nine months ended September 30							
	2	2004	2	003	% Change	2	004		2003	% Change		
Total expenses	\$	241	\$	282	-15%	\$	750	\$	784	-4%		
Less: investment expenses		5		. 8	-38%		14		14			
Operating expenses		236		274	-14%		736	-	770	-4%		
Commissions		64		84	-24%		203		200	2%		
Premium taxes		14		16	-13%		36		38	-5%		
Total	\$	314	\$	374	-16%	\$	975	\$	1,008	-3%		

For the three months ended September 30, 2004, operating expenses decreased 14% to \$236 million, from the same period in 2003, due to the synergies associated with integrating CLFC and the strengthening of the Canadian dollar. Commission payments are down 24% due to the reduction in CLFC sales activity. Premium tax payments are down 13% as the result of lower taxable premium.

Operating expenses, commission payments and premium tax payments decreased for the nine months ended September 30, 2004, primarily due to the strengthening of the Canadian dollar.



# **Operating Results**

# Lifeco Corporate

The Lifeco Corporate segment, established in the fourth quarter of 2003, captures operating results for activities of Lifeco that are not assigned or associated with the major business units of the Company.

# FINANCIAL INFORMATION Consolidated Operations

(in \$ millions)

	-	or the the					nine months eptember 30		
	2	004	2	003	2	004	2	2003	
Income:									
Premium income	\$	-	\$	-	\$	-	\$	-	
Net investment income		•		-		-		-	
Fee and other income									
Total income		-							
Benefits and Expenses:									
Paid or credited to policyholders		•		-		-		-	
Other		6		2		8		2	
Restructuring costs		8		21		26		21	
Amortization of finite life intangible assets		-		-		•		-	
Distribution on capital trust securities									
Net operating income before income taxes		(14)		(23)		(34)		(23)	
Income taxes		(11)		(5)		(14)		(5)	
Net income before non-controlling interests		(3)		(18)		(20)		(18)	
Non-controlling interests				-		-			
Net income	\$	(3)	\$	(18)	\$	(20)	\$	(18)	
Summary of Net Income	<u> </u>		· · · · · · · · · · · · · · · · · · ·						
Preferred shareholder dividends	\$	-	\$	-	\$	-	\$	-	
Net income - common shareholders		_(3)		<u>(18)</u>		(20)		(18)	
Net income	\$	(3)	\$	(18)	\$	(20)	\$	(18)	

Corporate net earnings for Lifeco, attributable to common shareholders, were a charge of \$20 million compared to \$18 million in 2003, comprised of restructuring costs incurred to September 30, 2004 related to the CLFC acquisition of \$16 million (\$12 million in 2003), \$6 million of U.S. withholding tax (\$4 million in 2003) incurred by Lifeco in the course of receiving dividends from U.S. subsidiaries, and \$2 million of operating income (a charge of \$2 million in 2003) incurred at the Lifeco level. For the three month period, restructuring costs incurred were \$3 million (\$12 million in 2003), withholding tax was \$3 million (\$4 million in 2003), and operating income was \$3 million (a charge of \$2 million in 2003).

# OTHER INFORMATION

Additional information relating to Lifeco, including Lifeco's most recent financial statements, CEO/CFO certification and Annual Information Form are available at www.sedar.com.

# GREAT-WEST LIFECO INC.

100 Osborne Street North Winnipeg, Manitoba R3C 3A5

Member of the Power Financial Corporation group of companies



# RELEASE

Readers are referred to the disclaimer regarding Forward-Looking Information and Non-GAAP Financial Measures at the end of this Release.

TSX:GWO

# Great-West Lifeco reports third quarter 2004 results

Winnipeg, October 28, 2004 ... Great-West Lifeco Inc. (Lifeco) has reported net income attributable to common shareholders, excluding restructuring charges related to the acquisition of Canada Life Financial Corporation (CLFC), of \$1,207 million for the nine months ended September 30, 2004, compared to \$850 million reported a year ago, an increase of 42%. On a per share basis, reflecting the third quarter subdivision of Lifeco common shares, this represents \$1.35 per common share for 2004, an increase of 24%, compared to a year ago. Net income, after restructuring costs, attributable to common shareholders for 2004 was \$1,191 million.

For the three months ended September 30, 2004, net income attributable to common shareholders, excluding restructuring charges, was \$417 million, an increase of 24% compared to \$336 million for 2003, or \$0.47 per common share, an increase of 21% compared to a year ago. Net income, after restructuring costs, attributable to common shareholders for the quarter was \$414 million.

Lifeco experienced solid growth overall in the third quarter, with strong operating results in all major business segments and significant growth in net income attributable to common shareholders.

# Highlights

- For the third quarter of 2004, common shareholder net income, excluding restructuring charges, increased 24% compared to the third quarter of 2003.
- Return on common shareholders' equity, excluding restructuring costs, was 20.3% for the twelve months ended September 30, 2004.
- Earnings per common share, for the third quarter of 2004, excluding restructuring charges, increased 21% compared to a year ago.
- Assets under administration at September 30, 2004 totalled \$162.3 billion, up \$3.1 billion from December 31, 2003 levels.
- Quarterly dividends declared were 18.125¢ per common share payable December 31, 2004.
   Dividends paid on common shares for the first nine months of 2004 were 21% higher than a year ago.

Consolidated net earnings for Lifeco are the net operating earnings of The Great-West Life Assurance Company (Great-West Life), Canada Life Financial Corporation (CLFC), London Life Insurance Company (London Life) and Great-West Life & Annuity Insurance Company (GWL&A), together with Lifeco's corporate results.

100 Osborne Street North, Winnipeg, MB Canada R3C 3A5

A member of the Power Financial Corporation group of companies.

The results for 2004 include the effects of the Canada Life Financial Corporation (CLFC) acquisition, which closed on July 10, 2003. The comparative figures for 2003 do not include the results of CLFC for the period January 1 to July 9, 2003.

# **CANADA**

Consolidated net earnings of the Canadian segment of Lifeco attributable to common shareholders for the nine months ended September 30, 2004 increased 34% to \$496 million from \$371 million at September 30, 2003. For the third quarter of 2004, earnings were up 17% to \$168 million, compared to \$144 million a year ago.

Total premiums and deposits for the nine months ended September 30, 2004 were \$11.3 billion, an increase of \$4.3 billion over 2003. Fee income for the period increased \$145 million.

In addition to the inclusion of CLFC business for all of 2004, results reflect strong operating earnings for Great-West, London Life and Canada Life, including significant increases in segregated funds deposits and growth in assets.

Total assets under administration at September 30, 2004 were \$81.6 billion, up \$5.3 billion from December 31, 2003 levels, with increases in general funds of \$2.0 billion and in segregated funds of \$3.3 billion.

# **EUROPE**

Consolidated net earnings of the European segment of Lifeco attributable to common shareholders for the nine months ended September 30, 2004 were \$245 million compared to \$58 million at September 30, 2003. For the third quarter of 2004, earnings were \$92 million, up from \$35 million a year ago.

Total premiums and deposits for the nine months ended September 30, 2004 were \$6.6 billion, an increase of \$3.0 billion over 2003. Fee income for the nine months ended September 30, 2004 was \$268 million.

The changes are almost entirely due to the inclusion of CLFC results for all of 2004.

Total assets under administration at September 30, 2004 were \$35.3 billion, essentially unchanged from December 31, 2003 levels, with decreases in general funds of \$1.4 billion and increases in segregated funds of \$0.9 billion.

#### **UNITED STATES**

Consolidated net earnings of the United States segment of Lifeco attributable to common shareholders for the nine months ended September 30, 2004 were \$470 million compared to \$427 million at September 30, 2003. For the third quarter of 2004, earnings were \$157 million, down slightly from \$163 million a year ago.

Total premiums and deposits for the nine months ended September 30, 2004 were US \$5.9 billion, a decrease of US \$596 million from 2003. Premiums and deposits for Healthcare continue to reflect the impact of reinsurance transactions undertaken in 2003 and 2004, related to the acquisition of Canada Life. Premiums and deposits for Financial Services retirement products increased over 2003.

Fee income for the nine months ended September 30, 2004 was US \$674 million, an increase of US \$41 million compared to a year ago.

Total assets under administration at US \$36.0 billion at September 30, 2004 were relatively unchanged from December 31, 2003 levels.

## CORPORATE

Corporate net earnings for Lifeco, attributable to common shareholders, were a net charge of \$20 million for the nine months ended September 30, 2004, and a net charge of \$3 million for the third quarter of 2004. These results are comprised of restructuring costs related to the CLFC acquisition and U.S. withholding tax incurred by Lifeco in the course of receiving dividends from U.S. subsidiaries.

#### QUARTERLY DIVIDENDS

At its meeting today, the Board of Directors approved a quarterly dividend of \$0.18125 per share on the common shares of the Company payable December 31, 2004 to shareholders of record at the close of business December 3, 2004.

In addition, the Directors approved quarterly dividends on:

- Series D First Preferred Shares \$0.293750 per share;
- Series E First Preferred Shares \$0.30 per share;
- Series F First Preferred Shares \$0.36875 per share; and
- Initial dividend on Series G First Preferred Shares of \$0.38466 per share payable December 31, 2004 to shareholders of record at the close of business December 3, 2004.

#### **GREAT-WEST LIFECO**

Great-West Lifeco Inc. (TSX:GWO) is a financial services holding company with interests in the life insurance, health insurance, retirement savings, and reinsurance businesses. The Company has operations in Canada and internationally through The Great-West Life Assurance Company, London Life Insurance Company and The Canada Life Assurance Company, and in the United States through Great-West Life & Annuity Insurance Company and The Canada Life Assurance Company. Lifeco and its companies, including Canada Life have more than \$162 billion in assets under administration. Great-West Lifeco is a member of the Power Financial Corporation group of companies.

# Forward-Looking Information and Non-GAAP Financial Measures

This release may contain forward-looking statements about the Company, including its business operations, strategy and expected financial performance and condition. Forward-looking statements include statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "expects", "anticipates", "intends", "plans", "believes", "estimates" or negative versions thereof and similar expressions. In addition, any statement that may be made concerning future financial performance (including revenues, earnings or growth rates), ongoing business strategies or prospects, and possible future Company action, is also a forward-looking statement. Forward-looking statements are based on current expectations and projections about future events and are inherently subject to, among other things, risks, uncertainties and assumptions about the Company, economic factors and the insurance industry generally. They are not guarantees of future performance, and actual events and results could differ materially from those expressed or implied by forward-looking statements made by the Company due to, but not limited to, important factors such as general economic, political and market factors in North America and internationally, interest and foreign exchange rates, global equity and capital markets, business competition, technological change, changes in government regulations, unexpected judicial or regulatory proceedings, catastrophic events, and the Company's ability to complete strategic transactions and integrate acquisitions. The reader is cautioned that the foregoing list of important factors is not exhaustive. The reader is also cautioned to consider these and other factors carefully and not place undue reliance on forwardlooking statements.

Net income, basic earnings per common share and return on common shareholders' equity are presented before restructuring as a measure of earnings performance excluding acquisition related restructuring charges. These are non-GAAP financial measures that do not have standard meanings and are not directly comparable to similar measures used by other issuers.

#### Further information

Selected financial information is attached.

Great-West Lifeco's third quarter analyst teleconference will be held Thursday, October 28, at 2:00 p.m. (Eastern). The call can be accessed through <a href="www.greatwestlifeco.com">www.greatwestlifeco.com</a> or by phone, through listen-only lines at:

- Participants in the Toronto area: 416-405-9328
- Participants from North America: 1-800-387-6216
- Participants from Overseas: Dial international access code first, then 800-7664-7664.

A replay of the call will be available from October 28, until November 4, and can be accessed by calling 1-800-408-3053 or 416-695-5800 in Toronto (passcode: 3105529#).

Additional information relating to Lifeco, including most recent interim unaudited financial statements, interim Management's Discussion and Analysis (MD&A), Annual Information Form (AIF) and CEO/CFO certificates will be filed on SEDAR at <a href="https://www.sedar.com">www.sedar.com</a>.

- end -

# For more information contact:

Marlene Klassen Director, Media & Public Relations (204) 946-7705 marlene.klassen@gwl.ca



# FINANCIAL HIGHLIGHTS (unaudited)

(in \$ millions, except per share amounts)

				^		For the nine months ended				
		sep					ep		% Change	
	2004		2003	70 Criange		2004		2003	76 Change	
\$	3,087	\$	3,064	1%	\$	10,438	\$	8,682	20%	
	2,015		2,065	-2%		6,069		6,286	-3%	
	1,146		984	16%		4,124		1,841	124%	
	1,045		1,048	-%		5,131		3,023	70%	
	7,293		7,161	2%		25,762		19,832	30%	
	-		(5,429)			-		(5,429)		
	7,293		1,732		_	25,762		14,403		
	555		498	11%		1,674		1,330	26%	
	3,387		(2,059)	-264%		11,489		4,222	172%	
			, . ,			,				
	15		15			43		27	59%	
	417		336	24%		1,207		850	42%	
	3		12			16		12		
	414		324	28%		1,191		838	42%	
						<del></del>	-			
\$	0.468	\$	0.386	21%	\$	1.352	\$	1.088	24%	
									6%	
									25%	
C	).18125	(	0.14625	24%			(	-	21%	
						8.99		8.25	9%	
						20.1%		21.4%		
					_					
					\$	,	\$		-2%	
					_				13%	
					<u>\$</u>	162,299	\$	157,378	3%	
					\$	9,438	\$	8,518	11%	
	\$	\$ 3,087 2,015 1,146 1,045 7,293 - 7,293 555 3,387 15 417 3	\$ 3,087 \$ 2,015  1,146 1,045 7,293 - 7,293 555 3,387  15 417 3 414  \$ 0.468 \$ 0.002 0.466	2004     2003       \$ 3,087     \$ 3,064       2,015     2,065       1,146     984       1,045     1,048       7,293     7,161       -     (5,429)       7,293     1,732       555     498       3,387     (2,059)       15     417     336       3     12       414     324       \$ 0.468     \$ 0.386       0.002     0.016       0.466     0.370	\$ 3,087 \$ 3,064 1% 2,015 2,065 -2%  1,146 984 16% 1,045 1,048 -% 7,293 7,161 2% - (5,429)  7,293 1,732  555 498 11% 3,387 (2,059) -264%  15 15 417 336 24% 3 12 414 324 28%  \$ 0.468 \$ 0.386 21% 0.002 0.016 -88% 0.466 0.370 26%	\$ 3,087 \$ 3,064 1% \$ 2,015 2,065 -2% \$ 1,146 984 16% 1,045 1,048 -% 7,293 7,161 2% - (5,429) 7,293 1,732 \$ 555 498 11% 3,387 (2,059) -264% \$ 15 15 417 336 24% 3 12 414 324 28% \$ 0.468 \$ 0.386 21% \$ 0.002 0.016 -88% 0.466 0.370 26% 0.18125 0.14625 24% \$ \$	2004         2003         % Change         2004           \$ 3,087         \$ 3,064         1%         \$ 10,438           2,015         2,065         -2%         6,069           1,146         984         16%         4,124           1,045         1,048         -%         5,131           7,293         7,161         2%         25,762           -         (5,429)         -           7,293         1,732         25,762           555         498         11%         1,674           3,387         (2,059)         -264%         11,489           15         15         43           417         336         24%         1,207           3         12         16           414         324         28%         1,191           \$ 0.468         \$ 0.386         21%         \$ 1.352           0.002         0.016         -88%         0.017           0.466         0.370         26%         1.335           0.18125         0.14625         24%         0.50375           8.99         20.3%         20.1%           \$ 96,705         65,594           \$	2004       2003       % Change       2004         \$ 3,087       \$ 3,064       1%       \$ 10,438       \$ 2,015         2,015       2,065       -2%       6,069         1,146       984       16%       4,124         1,045       1,048       -%       5,131         7,293       7,161       2%       25,762         -       (5,429)       -         7,293       1,732       25,762         555       498       11%       1,674         3,387       (2,059)       -264%       11,489         15       15       43         417       336       24%       1,207         3       12       16         414       324       28%       1,191         \$ 0.468       \$ 0.386       21%       \$ 1.352       \$         0.002       0.016       -88%       0.017       0.466       0.370       26%       1.335         0.18125       0.14625       24%       0.50375       8.99         20.3%       20.1%       \$ 162,299       \$	2004         2003         % Change         2004         2003           \$ 3,087         \$ 3,064         1%         \$ 10,438         \$ 8,682           2,015         2,065         -2%         6,069         6,286           1,146         984         16%         4,124         1,841           1,045         1,048         -%         5,131         3,023           7,293         7,161         2%         25,762         19,832           -         (5,429)         -         (5,429)           7,293         1,732         25,762         14,403           555         498         11%         1,674         1,330           3,387         (2,059)         -264%         11,489         4,222           15         15         43         27           417         336         24%         1,207         850           3         12         16         12           414         324         28%         1,191         838           \$ 0.468         0.386         21%         \$ 1,352         \$ 1.088           0.002         0.016         -88%         0.017         0.016           0.466	

- (1) Segregated funds deposits and self-funded premium equivalents (ASO contracts) The financial statements of a life insurance company do not include the assets, liabilities, deposits and withdrawals of segregated funds or the claims payments related to administrative services only (ASO) Group health contracts. However, the Company does earn fee and other income related to these contracts. Both segregated fund and ASO contracts are an important aspect of the overall business of the Company and should be considered when comparing volumes, size and trends.
- (2) During the third quarter of 2003, as part of a risk rebalancing program related to the acquisition of Canada Life Financial Corporation (CLFC), a number of bulk reinsurance ceded contracts were executed by The Great-West Life Assurance Company (Great-West) and Great-West Life & Annuity Insurance Company (GWL&A) with third parties. Premiums related to the initial cession of in force policy liabilities were \$5,429.
- (3) Following the acquisition of CLFC by the Company, a plan was developed to restructure and exit selected operations of CLFC (see note 2 in the Company's interim financial statements). The costs include approximately \$350 that was recognized as part of the purchase equation of CLFC, and \$98 to be charged to income as it is incurred. Net income, basic earnings per common share and return on common shareholders' equity are presented before restructuring as a measure of earnings performance, excluding restructuring charges related to the acquisition of CLFC, and incurred during the period.
- (4) Per Common Share computations have been adjusted to reflect the two-for-one subdivision of the Company's common shares effective October 6, 2004 (see note 13 in the Company's interim financial statements).



# **SUMMARY OF CONSOLIDATED OPERATIONS** (unaudited)

(in \$ millions, except per share amounts)

	For the three months ended September 30					For the nine months ended September 30				
		2004	,	2003		2004		2003		
Income										
Premium income	\$	3,087	\$	3,064	\$	10,438	\$	8,682		
Bulk reinsurance - initial ceded premiums		-		_(5,429)				(5,429)		
		3,087		(2,365)		10,438		3,253		
Net investment income		1,272		1,316		3,921		3,167		
Fee and other income		555		498		1,674		1,330		
		4,914		(551)		16,033		7,750		
Benefits and Expenses										
Paid or credited to policyholders and beneficiaries										
including policyholder dividends and experience refunds		3,387		(2,059)		11,489		4,222		
Commissions		297		288		902		621		
Operating expenses		543		607		1,699		1,439		
Restructuring costs (note 2)		8		21		26		21		
Premium taxes		75		53		190		115		
Amortization of finite life intangible assets (note 3)		7		-		14		-		
Distribution on capital trust securities (note 5)		8_		10		22		19		
Net income before income taxes		589		529		1,691		1,313		
Income taxes - current		171		230		375		474		
- future		(30)		(75)		33		(98)		
Net income before non-controlling interests		448		374		1,283		937		
Non-controlling interests (note 5)		19		35		49		72		
Net income	\$	429	\$	339	\$	1,234	\$	865		
Earnings per common share (note 10)										
Basic	\$	0.466	\$	0.370	\$	1.335	\$	1.072		
Diluted	\$	0.462	\$	0.366	\$	1.323	\$	1.061		
Summary of Net Income		<u> </u>						<del></del>		
Preferred shareholder dividends	\$	15	\$	15	\$	43	\$	27		
	*	414	Ψ	324	~	1,191	Ψ	838		
Net income - common shareholders	_									
Net income	\$	429	\$	339	\$	1,234	\$	865		
Average number of shares outstanding - basic (note 10)					8	92,383,806	78	1,657,210		
Average number of shares outstanding - diluted (note 10)					9	00,502,985	78	9,475,204		



# CONSOLIDATED BALANCE SHEET (unaudited) (in \$ millions)

	Sep	tember 30, 2004	Dec	ember 31, 2003	September 30, 2003		
Assets	-						
Bonds	\$	55,691	\$	54,208	\$	54,721	
Mortgage loans		14,803		15,088		15,091	
Stocks		3,343		3,199		3,019	
Real estate		1,581		1,594		1,649	
Loans to policyholders		6,628		6,566		6,605	
Cash and certificates of deposit		2,269		2,461		3,458	
Funds withheld by ceding insurers		2,283		4,142		4,655	
Premiums in course of collection		424		448		560	
Interest due and accrued		910		882		945	
Future income taxes		396		482		312	
Goodwill (note 3(a))		5,328		5,265		4,934	
Intangible assets (note 3(b))		1,508		1,398		1,424	
Other assets		1,541		1,718		1,710	
Total assets	\$	96,705	\$	97,451	\$	99,083	
Liabilities							
Policy liabilities							
Actuarial liabilities	\$	66,411	\$	66,999	\$	68,137	
Provision for claims		1,002		1,092		1,126	
Provision for policyholder dividends		553		544		597	
Provision for experience rating refunds		668		840		946	
Policyholder funds		2,094		2,023		_2,138	
		70,728		71,498		72,944	
Commercial paper and other loans (note 4)		2,110		2,576		2,999	
Current income taxes		504		619		600	
Funds held under reinsurance contracts		4,233		4,655		4,735	
Future income taxes		75		-		-	
Other liabilities		4,106		4,355		3,614	
Repurchase agreements		720		503		909	
Net deferred gains on portfolio investments sold		2,230		2,237		2,221	
		84,706		86,443		88,022	
Non-controlling interests (note 5)		2,561		2,418		2,543	
Capital Stock and Surplus							
Capital stock (note 6)		6,077		5,783		5,798	
Surplus		3,664		2,993		2,817	
Provision for unrealized gain (loss) on translation							
of net investment in foreign operations		(303)		(186)		(97)	
		9,438		8,590		8,518	
Liabilities, capital stock and surplus	\$	96,705	\$	97,451	\$	99,083	



# CONSOLIDATED STATEMENT OF SURPLUS (unaudited)

(in \$ millions)

		For the ni ended Se <sub>l</sub>	
	_	2004	 2003
Balance, beginning of year	\$	2,993	\$ 2,382
Net income		1,234	865
Change in accounting policy (note 1(b))		(4)	-
Contributed surplus - Stock option expense Change in accounting policy (note 1(b)) Current year expense (note 7)		5 6	-
Repatriation of Canada Life seed capital from participating policyholder account (note 5 (b))	)	21	-
Share issue costs - preferred shares		(6)	-
Redemption premium - preferred shares		-	(2)
Common share cancellation excess		(92)	(72)
Dividends to shareholders Preferred shareholders Common shareholders		(43) (450)	 (27) (329)
Balance, end of period	\$	3,664	\$ 2,817



# **CONSOLIDATED STATEMENT OF CASH FLOWS** (unaudited)

(in \$ millions)

	For the thr		For the nine months ended September 30				
	2004	2003		2004		2003	
Operations							
Net income	\$ 429	\$ 339	\$	1,234	\$	865	
Adjustments for non-cash items:				•			
Change in policy liabilities	(1,507)	(3,685)		173		(3,756)	
Change in funds withheld by ceding insurers	1,589	(38)		1,859		131	
Change in funds held under reinsurance contracts		4,735		•		4,735	
Change in current income taxes payable	105	88		(113)		145	
Future income tax expense	(30)	(75)		` 33		(98)	
Other	164	(309)		(612)		266	
Cash flows from operations	 750	 1,055		2,574		2,288	
Financing Activities							
Issue of common shares	3	1,025		18		1,033	
Issue of preferred shares	300	-		300		-	
Purchased and cancelled common shares	(29)	(33)		(117)		(86)	
Redemption of preferred shares	-	(102)		-		(102)	
Issue of debentures	-			•		600	
Repayment of commercial paper and other loans	(2)	986		(4)		983	
Partial repayment of five year term facility (note 4)	(250)	-		(450)		-	
Share issue costs	(5)	-		(5)		-	
Debenture issue costs	•	-		-		(6)	
Dividends paid	 (177)	(146)		(493)		(356)	
	 (160)	 1,730		(751)		2,066	
Investment Activities							
Bond sales and maturities	7,454	11,852		27,657		26,688	
Mortgage loan repayments	599	676		1,700		1,317	
Stock sales	294	264		944		560	
Real estate sales	9	290		64		466	
Change in loans to policyholders	27	(381)		(165)		(454)	
Change in repurchase agreements	154	663		257		466	
Reinsurance transactions	3	-		(433)		-	
Investment in Canada Life Financial Corporation	-	(1,862)		•		(1,862)	
Investment in subsidiaries	•	170				170	
Investment in bonds	(8,279)	(10,993)		(29,449)		(27,419)	
Investment in mortgage loans	(590)	(1,023)		(1,405)		(1,329)	
Investment in stocks	(308)	(158)		(1,098)		(372)	
Investment in real estate	 (20)	 (20)		(87)		(39)	
	(657)	(522)		(2,015)		(1,808)	
Increase (decrease) in cash and certificates of deposit	(67)	2,263		(192)		2,546	
Cash and certificates of deposit, beginning of period	 2,336	1,195		2,461		912	
Cash and certificates of deposit, end of period	\$ 2,269	\$ 3,458	\$	2,269	\$	3,458	



# Notes to Interim Consolidated Financial Statements (unaudited)

(in \$ millions, except per share amounts)

# 1. Basis of Presentation and Summary of Accounting Policies

(a) The interim unaudited consolidated financial statements of Great-West Lifeco Inc. (Lifeco or the Company) at September 30, 2004 have been prepared in accordance with Canadian generally accepted accounting principles, using the same accounting policies and methods of computation followed in the consolidated financial statements for the year ended December 31, 2003, except as noted below. These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto in the Company's annual report dated December 31, 2003.

# (b) New Accounting Requirements for 2004

# Stock Based Compensation

Effective January 1, 2004, the Canadian Institute of Chartered Accountants (CICA) Handbook Section 3870 Stock-Based Compensation and Other Stock-Based Payments was amended to require expense treatment of all stock based compensation and payments at grant date for options granted beginning on or after January 1, 2002. This change in accounting policy has been applied retroactively without restatement of prior years' financial statements and, results in a charge of \$4 to shareholders' surplus, a charge of \$1 to non-controlling interests and an increase in contributed surplus of \$5.

#### Interim Financial Statements

Effective June 30, 2004, the CICA Handbook Section 1751 Interim Financial Statements was amended to require disclosure of the total benefit cost for employee future benefits. This change in accounting policy has been applied prospectively (see note 9).

(c) Certain of 2003 amounts presented for comparative purposes have been reclassified to conform to the presentation adopted in the current year.

# 2. Restructuring Costs

Following the acquisition of Canada Life Financial Corporation (CLFC) on July 10, 2003, the Company developed a plan to restructure and integrate the operations of CLFC with its wholly owned subsidiaries The Great-West Life Assurance Company (Great-West), London Life Insurance Company (London Life) and Great-West Life & Annuity Insurance Company (GWL&A). Costs are expected to be incurred as a result and consist primarily of exit and consolidation activities involving operations, facilities, systems and compensation costs. These costs are included in the Summary of Consolidated Operations in the line restructuring costs and included in the Corporate segment (note 12).

Significant administrative activities performed by CLFC prior to July 10, 2003 are being exited, restructured and integrated with the activities performed by Great-West, London Life and GWL&A. In Canada, selected administrative functions, facilities and systems are being restructured and integrated with Great-West and London Life functions. These activities are expected to be substantially completed by the end of 2005. In Europe, selected administrative functions, facilities and systems are being restructured and non-strategic international operations and locations are being exited. These activities are expected to be substantially completed by the end of 2005. In the United States, selected administrative functions, facilities and systems are being restructured and integrated with GWL&A functions. These activities are expected to be substantially completed by the end of 2004.

# GREAT-WEST LIFECOING.

Expected total restructuring costs were revised during the second quarter of 2004 from \$497 to \$448. The revised expected total restructuring costs primarily reflect lower compensation costs being incurred. The costs include approximately \$350 that was recognized as part of the finalization of the allocation of the purchase equation of CLFC, a reduction of \$62 from December 31, 2003 estimate of \$412. Costs of approximately \$98 are expected to be charged to income as incurred, an increase of \$13 from December 31, 2003 estimate of \$85.

The following details the amount and status of restructuring and exit program costs for the period ended September 30, 2004:

	•	pected Il costs	ounts d - 2003	ounts d - 2004	 		Balance nber 30, 2004
Eliminating duplicate systems	\$	128	\$ 13	\$ 41	\$ 54	\$	74
Exiting and consolidating operations		115	28	40	68		47
Compensation costs		205	84	 76	 160		45
	\$	448	\$ 125	\$ 157	\$ 282	\$	166
Accrued on acquisition	\$	350	\$ 94	\$ 131	\$ 225	\$	125
Expense as incurred		98	 31_	 26	 57		41
	\$	448	\$ 125	\$ 157	\$ 282	\$	166
Canada	\$	356	\$ 95	\$ 127	\$ 222	\$	134
Europe		47	13	11	24		23
United States		45	 17_	 19	36		9
	\$	448	\$ 125	\$ 157	\$ 282	\$	166

# 3. Goodwill and Intangible Assets

(a) Carrying value of goodwill and changes in carrying value of goodwill for the nine months ended September 30 are as follows:

	2004	2003
Balance, beginning of year	\$ 5,265	\$ 1,158
Acquisition of subsidiary	-	3
CLFC acquisition	-	3,783
Changes in allocation of purchase price of CLFC	66	-
Changes in foreign exchange rates	(3)	(10)
Balance, end of period	\$ 5,328	\$ 4,934

The change in the allocation of the purchase price of CLFC consists of decreases in the values of invested and other assets acquired of \$91, increases in the value of intangible assets of \$127, increases in the value of policy liabilities assumed of \$164 and decreases in the value of other liabilities assumed of \$62.

---

The Company has finalized its accounting for the CLFC acquisition. The Company will finalize the allocation of goodwill to the Company's major reportable segments during the fourth quarter of 2004.



**(b)** Carrying value of intangible assets and changes in carrying value of intangible assets for the nine months ended September 30 are as follows:

_
29
95
24

During 2004, as part of the revision of the allocation of the purchase price of CLFC the Company identified \$127 of additional finite life intangible assets relating to distribution channels of CLFC. These finite life intangible assets are amortized on a straight-line basis over a period not exceeding 30 years.



# 4. Commercial Paper and Other Loans

Commercial paper and other loans consist of the following:

	September 30,		Dec	ember 31,	Sept	ember 30,
		2004		2003		2003
Short Term						
Commercial paper and other short term borrowings with interest rates from 1.7% to 2.0% (1.1% to 1.2% in 2003)	\$	122	\$	124	\$	135
Revolving credit in respect of reinsurance business with interest rates from 1.8% to 2.5% maturing within one year (1.3% to 2.6% in 2003)		22		29		33
One year bank facility at rates of 3.2% to 5.0%				450		394
Total Short Term		144		153		562
Long Term						
Operating						
Other notes payable with interest of 8.0%		11		12		12
Capital						
Lifeco						
Five year term facility at rates of: \$118 at Canadian 91-day Bankers'						
Acceptance; \$31 at 91-day LIBOR rate		149		596		600
6.75% Debentures due August 10, 2015, unsecured		200		200		200
6.14% Debentures due March 21, 2018, unsecured		200		200		200
6.74% Debentures due November 24, 2031, unsecured		200		200		200
6.67% Debentures due March 21, 2033, unsecured		400		400		400
CLFC						
Subordinated debentures due September 11, 2011 bearing a fixed rate of 8% until 2006 and, thereafter, at a rate equal to the Canadian						
90-day Bankers' Acceptance rate plus 1%		275		278		278
Series A subordinated debentures due December 11, 2013 bearing a fixed rate of 5.8% until 2008 and, thereafter, at a rate equal to the						
Canadian 90-day Bankers' Acceptance rate plus 1%		209		210		210
Series B 6.40% Debentures due December 11, 2028, unsecured		101		101		101
GWL&A						
7.25% Subordinated capital income securities redeemable by the Company on or after June 30, 2004, due June 30, 2048,						
unsecured (U.S.\$175)		221		226		236
		1,955		2,411		2,425
Total Long Term		1,966		2,423		2,437
Total Commercial Paper and Other Loans	\$	2,110	\$	2,576	\$	2,999

During 2004 the Company repaid \$450 principal amount of the five year term facility.



# 5. Non-Controlling Interests

The Company controlled a 100% equity interest in Great-West, London Life, The Canada Life Assurance Company (Canada Life) and GWL&A at September 30, 2004, December 31, 2003 and September 30, 2003. The non-controlling interests of GWL&A, Great-West, London Life, Canada Life and its subsidiaries are:

			r the th			For the nine month ended September 3				
a)		2004		2003		2004		2	2003	
,	Participating policyholder  Net income attributable to participating policyholder before policyholder dividends		0.5	<u> </u>	0.5		74		7.5	
	Great-West London Life Canada Life GWL&A	\$	25 142 45 38	\$	25 170 12 56	\$	74 420 130 139	\$	75 458 12 145	
	Policyholder dividends Great-West London Life Canada Life GWL&A Net income		(24) (131) (45) (36)		(24) (139) (13) (56) 31		(68) (389) (140) (131)		(69) (404) (13) (143)	
	Preferred shareholder dividends of subsidiaries	<del></del>	5		4	•	14		10	
	Non-controlling interests in capital stock and surplus Total	\$	19	\$	35	\$	49	\$	<u>1</u> 72	
	Distribution on Great-West Life Capital Trust Securities Distribution on Canada Life Capital Trust Securities Trust units held by consolidated group as	\$	6 7	\$	6 7	\$	16 21	\$	16 7	
	temporary investments Total	\$	(5)	\$	(3) 10	\$	(15) 22	\$	(4) 19	



b)	b) As at		ember 30, 2004	ember 31, 2003	September 30, 2003		
	Participating policyholder undistributed surplus Great-West London Life Canada Life	\$	350 1,014 14	\$ 345 985 50	\$	336 959 42	
	GWL&A		204 1,582	 202 1,582		211 1,548	
	Preferred shareholders of subsidiaries Trust units issued by Great-West Life Capital Trust		369 350	370 350		371 350	
	Trust units issued by Canada Life Capital Trust Acquisition related fair market value adjustment		450 38	450 41		450 41	
	Trust securities held by consolidated group as temporary investments	<del></del> -	(228) 610	 (375) 466	·	(217) 624	
		\$	2,561	\$ 2,418	\$	2,543	

On demutualization, \$50 of seed capital was transferred from the shareholder account to the participating policyholder account of Canada Life. In accordance with the Conversion Proposal of The Canada Life Assurance Company and subject to approval by OSFI, the seed capital amount, together with a reasonable rate of return, may be transferred to the shareholder account if the seed capital is no longer required to support the new participating policies.

During the second quarter of 2004, following OSFI approval, \$21 of seed capital related to the Irish open block of the participating policyholder account, together with accrued interest of \$5 (after tax), was transferred from the participating account to the shareholder account. The repatriation resulted in an increase in shareholder surplus of \$21 and a decrease in non-controlling interests of \$21.



# 6. Capital Stock

#### **Authorized**

Unlimited First Preferred Shares, Class A Preferred Shares and Second Preferred Shares Unlimited Common Shares

# **Issued and Outstanding**

	Septembe	r 30,	2004	December 31, 2003			September	r 30, 2003		
	Number	Stat	ted Valu	Number	Sta	ted Value	Number	Sta	ted Valu	
Preferred Shares:										
Series D, 4.70% Non-Cumulative	e									
First Preferred Shares	8,000,000	\$	200	8,000,000	\$	200	8,000,000	\$	200	
Series E, 4.80% Non-Cumulative	•									
First Preferred Shares	23,868,131		597	23,868,131		597	23,868,131		597	
Series F, 5.90% Non-Cumulative	•									
First Preferred Shares	7,957,006		199	7,957,006		199	7,957,006		199	
Series G, 5.20% Non-Cumulative	•									
First Preferred Shares	12,000,000		300	-		-	-		-	
Series 1, 5.00% Non-Cumulative										
Class A Preferred Shares	5,192,242		130	5,192,242		130	5,192,242		130	
Balance, end of period	57,017,379	\$	1,426	45,017,379	\$	1,126	45,017,379	\$	1,126	
Common Shares:										
Balance, beginning of year	446,561,962	\$	4,657	366,376,712	\$	1,552	366,376,712	\$	1,552	
Purchased and cancelled under										
Normal Course Issuer Bid	(2,359,900)		(24)	(3,853,600)		(32)	(2,213,700)		(15)	
Issued under Stock Option Plan	1,222,195		18	840,937		13	727,371		11	
Private placement	-		-	23,964,213		900	23,964,213		900	
Issued on acquisition of CLFC			-	55,958,505		2,102	55,958,505		2,102	
Issued and exchange for vested										
CLFC options	-		•	3,275,195		122	3,261,645		122	
Balance, end of period	445,424,257	\$	4,651	446,561,962	\$	4,657	448,074,746	\$	4,672	
Total Capital Stock		\$	6,077		\$	5,783		\$	5,798	

During the third quarter of 2004, the Company issued 12,000,000 Series G, 5.20% Non-Cumulative First Preferred Shares for a value of \$300 or \$25 per share. The shares are redeemable at the option of the Company on or after December 31, 2009.

Subsequent to September 30, 2004 the Company's common shares were subdivided on a two-for-one basis (see note 13).



# 7. Stock Based Compensation

Under the Company's stock option plan, on a pre-split basis, 141,000 options were granted during the first quarter, 142,500 options were granted during the second quarter and 90,000 options were granted during the third quarter of 2004 (367,000 options were granted during the first quarter, 131,750 options were granted during the second quarter and 1,361,500 options were granted during the third quarter of 2003). The weighted-average fair value of options granted during the nine months ended September 30, 2004 was \$12.39 per option (\$9.94 per option during the nine months ended September 30, 2003). The fair value of each option granted was estimated using the Black-Scholes option-pricing model with the following weighted average assumptions used for the options granted for the nine months ended September 30, 2004 and September 30, 2003 respectively: dividend yield 2.679% (2.813%), expected volatility 24.66% (26.21%), risk-free interest rate 4.335% (5.065%), and expected life of 7 years (7 years).

In accordance with the fair value based method of accounting, compensation expense has been recorded on the options granted under the Company's stock option plan since January 1, 2002 based on the fair value of the options granted, and amortized over the vesting period. Compensation expense of \$5 million, after tax, has been recognized for the nine months ended September 30, 2004. For the nine months ended September 30, 2003, the intrinsic value based method of accounting was applied, and as a result, no compensation expense was recorded for options granted under the Company's plan. Had the fair value based method of accounting been applied, compensation expense, net of tax, would have been recorded for the options granted under the Company's plan since January 1, 2002. The Company's net income for the nine months ended September 30, 2003 on this basis would have been reduced by \$3 million.

## 8. Reinsurance Transactions

During the first quarter of 2004, the Company's indirect subsidiary, Canada Life, ceded 100% of its U.S. group insurance business to a third party on an indemnity reinsurance basis. The ceded premiums of \$426 associated with the transaction have been recorded in the Summary of Consolidated Operations as a reduction of premium income with a corresponding reduction to the change in actuarial liabilities. For the Consolidated Balance Sheet, this transaction resulted in a reduction of cash and other assets of \$436, a reduction of policyholder liabilities of \$403, and a reduction of other liabilities of \$33.

## 9. Pension Plans and Other Post Retirement Benefits

The total benefit costs included in benefits and expenses are as follows:

	months Septembe	months ended September 30, 2004		
Pension benefits	\$	9	\$	38
Other benefits		8		36
Total	\$	17	\$	74

For the three

For the nine



# 10. Earnings Per Common Share

The following table provides the reconciliation between basic and diluted earnings per common share:

			or the the			For the nine months ended September 30					
			2004		2003		2004		2003		
a)	Earnings										
	Net income - common shareholders		414	\$	324	\$	1,191	\$	838		
b)	Average Number of Common Shares at										
	Average number of common shares outstar Add:	892	,383,806	781,657,210							
	-Potential exercise of outstanding stoc	k op	tions			8	,119,179	7,817,994			
	Average number of common shares outstar	ndin	g - diluted	d bas	sis	900	,502,985	789,475,204			
Ear	nings per Common Share										
	Basic	\$	0.466	\$	0.370	\$	1.335	\$	1.072		
	Diluted	\$	0.462	\$	0.366	\$	1.323	\$	1.061		

<sup>(1)</sup> Earnings per Common Share computations have been adjusted to reflect the two-for-one subsidivion of the Company's common shares effective October 6, 2004 (see note 13).

# 11. Commitments (changes since December 31, 2003 annual report)

LRG has a syndicated letter of credit facility providing U.S. \$1,100 in letters of credit capacity. At December 31, 2003 LRG had issued U.S. \$925 in letters of credit under the facility. On January 5, 2004 two transactions resulted in the reduction of total issued letters of credit to U.S. \$818.

LRG has issued U.S. \$764 in letters of credit as at September 30, 2004 for this facility.



# 12. Segmented Information

Effective for the second quarter of 2004 the Company has changed its major reportable segments by separating the former Canada/Europe segment into two segments, Canada and Europe. The segments reflect the management structure and organization of the Company. Comparative information has been separated on the same basis.

The Canada segment includes the net consolidated Canadian operations of Great-West and its wholly owned subsidiaries CLFC and LIG. The Europe segment includes the net consolidated European and International operations of CLFC together with reinsurance operations of CLFC and LRG.

# **Consolidated Operations**

For the three months ended September 30, 2004

	Canada		ada Europe		United States		Lifeco Corporate		Total	
Income: Premium income Net investment income Fee and other income	\$	1,384 622 169	\$	1,176 231 81	\$	527 419 305	\$	•	\$	3,087 1,272 555
Total income		2,175		1,488		1,251		-		4,914
Benefits and Expenses: Paid or credited to policyholders Other Restructuring costs Amortization of finite life intangible assets Distribution on capital		1,449 452 - 4		1,235 143 - 3		703 314 - -		- 6 8		3,387 915 8 7
trust securities Net operating income before income taxes		262	<del></del>	107		234		(14)		589
Income taxes		64		13		75		(11)		141
Net income before non-controlling interests  Non-controlling interests		198 15		94 2		159 2		(3)		448 19
Net income	\$	183	\$	92	\$	157	\$	(3)	\$	429
Summary of Net Income				<u>.                                  </u>						
Preferred shareholder dividends Net income - common shareholders Net income	\$ <u>\$</u>	15 168 183	\$ \$	92 92	\$ \$	157 157	\$	(3)	\$	15 414 429

# GREAT-WEST LIFECOING.

For the three months ended September 30, 2003

	Canada		E	Europe		United States		Lifeco Corporate		Total
Income:										
Premium income	\$	1,315	\$	931	\$	818	\$	-	\$	3,064
Bulk reinsurance - initial						:				
ceded premiums		(2,716)		931		(2,713)				(5,429)
Net investment income		(1,401) 681		241		(1,895) 394		-		(2,365) 1,316
Fee and other income		147		61		290		-		498
Total income		(573)		1,233		(1,211)	<del></del>	-		(551)
				·		<del></del>				<del></del>
Benefits and Expenses: Paid or credited to policyholders		(1,271)		1,037		(1,825)				(2,059)
Other		419		1,037		374		2		948
Restructuring costs		-		-		-		21		21
Amortization of finite life intangible assets		-		-		-		-		-
Distribution on capital										
trust securities		10		-		-				10
Net operating income before income taxes		269		43		240		(23)		529
before income taxes		209		43		240		(23)		529
Income taxes		72		8_		80		(5)		155
Net income before non-controlling										
interests		197		35		160		(18)		374
Non-controlling interests		38				(3)				35
Net income	\$	159	\$	35	\$	163	\$	(18)	\$	339
	=									
						· · · ·				
Summary of Net Income										
Preferred shareholder dividends	\$	15	\$	-	\$	-	\$	- (4.0)	\$	15
Net income - common shareholders Net income	\$	144 159	\$	35 35	\$	163 163	\$	(18) (18)	\$	324 339
Net income	<u> </u>	109	Φ	30	<u> </u>	103	<u>Ф</u>	(10)	<del>-</del>	338



# For the nine months ended September 30, 2004

	Canada Europe		United States		Lifeco Corporate			Total		
Income: Premium income Net investment income Fee and other income	\$	4,859 1,892 509	\$	4,361 752 268	\$	1,218 1,277 897	\$	-	\$	10,438 3,921 1,674
Total income		7,260		5,381		3,392		-		16,033
Benefits and Expenses: Paid or credited to policyholders Other Restructuring costs Amortization of finite life intangible assets Distribution on capital		5,152 1,363 - 10		4,635 445 - 4		1,702 975 - -		- 8 26 -		11,489 2,791 26 14
trust securities		22								22
Net operating income before income taxes		713		297		715		(34)		1,691
Income taxes		135		51	<u> </u>	236		(14)		408
Net income before non-controlling interests		578		246		479		(20)		1,283
Non-controlling interests		39_		1		9				49
Net income		539	<u>\$</u>	245	\$	470	\$	(20)	\$	1,234
Summary of Net Income						<del> </del>				
Preferred shareholder dividends	\$	43	\$	-	\$	-	\$	-	\$	43
Net income - common shareholders Net income	\$	496 539	\$	245 245	\$	<u>470</u> 470	\$	(20)	\$	1,191 1,234
1101 111001110	<u> </u>		====				<u> </u>		<u> </u>	-,



For the nine months ended September 30, 2003

	<u>C</u>	anada	a Europe		United States				 Total
Income:									
Premium income	\$	3,592	\$	3,079	\$	2,011	\$	-	\$ 8,682
Bulk reinsurance - initial									
ceded premiums		(2,716)		-		(2,713)		-	 (5,429)
		876		3,079		(702)		-	3,253
Net investment income		1,550		529		1,088		- '	3,167
Fee and other income		364		61		905			 1,330
Total income		2,790		3,669		1,291			 7,750
Benefits and Expenses:									
Paid or credited to policyholders		1,151		3,432		(361)		-	4,222
Other		997		168		1,008		2	2,175
Restructuring costs		-		-		•		21	21
Amortization of finite life intangible assets Distribution on capital		-		-		-		-	-
trust securities		19		_		-		-	19
Net operating income		<del></del>							 
before income taxes		623		69		644		(23)	1,313
Income taxes		156		7		218		(5)	 376
Net income before non-controlling									
interests		467		62		426		(18)	937
Non-controlling interests		69		4		(1)			 72
Net income	\$	398	\$	58	\$	427	\$	(18)	\$ 865
Summary of Net Income									
Preferred shareholder dividends	\$	27	\$	-	\$	-	\$	-	\$ 27
Net income - common shareholders		371_		58		427		(18)	838
Net income	\$	398	\$	58	\$	427	\$	(18)	\$ 865

# 13. Subsequent Event

On September 24, 2004, the shareholders of the Company approved a subdivision of the Company's common shares on a two-for-one basis. The subdivision, which was effective October 6, 2004, increased the number of common shares outstanding on October 6, 2004 from 445,401,757 to 890,803,514. Had the subdivision been effective September 30, 2004, the number of common shares outstanding on September 30, 2004 would have increased from 445,424,257 to 890,848,514.